



Consultancy Report – Final Report

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TUCO: Supply Chain Review

Prepared for The University Caterers Organisation (TUCO)


For and on behalf of Efeca Ltd

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Introduction

Project overview

This report provides a baseline from which to work, should TUCO decide to increase focus on CSPO support and guidance, with the aim of moving towards RSPO CSPO as an organisation. As per the Terms of Reference, an in-depth initial analysis was undertaken on TUCO's supplier list through desk-based research, with a focus on RSPO status and publicly available claims surrounding palm oil. This allowed Efeca to narrow TUCO's supplier list down from 244 suppliers to 27 suppliers categorised as 'in scope', i.e. those that could be supplying products containing palm oil. Of these, 20 suppliers were selected to receive a questionnaire on RSPO credentials, policies, initiatives, and views towards certification. The findings from the questionnaire have been collated below to allow TUCO to better understand their supply chain and current position on sustainable palm oil. In addition, this report will allow TUCO to clearly see the current initiatives and policies of key suppliers. This may then be used to support TUCO to formulate a policy and move towards RSPO certification.

Initial supplier assessment

In the initial assessment, Efeca categorised 244 suppliers from TUCO's complete supplier list as either "in scope" or "requires further investigation". This equated to 120 suppliers, and the remaining 124 fell out of scope. Efeca focused on suppliers under 10 different contracts including; Confectionary, Fresh Seafood (2017), Frozen Food (2015), Grocery (2016), Hot Beverage (2016), IFDC, Meat & Poultry (2018), Milk, Dairy & Bread (2016), Sandwiches (2018) and Waste.

Currently, out of these 120 suppliers, 10 of TUCO's suppliers have RSPO membership. These are: Handmade Speciality Products Ltd, Bako North Western Ltd, Brakes, Starbucks, Delice De France Ltd, / Aryzta Food Solutions UK, Dr Oetker UK Ltd, Adelie Foods Ltd, Freshways Unlimited Company, Ginsters and Olleco. Of these 10, only 4 hold a publicly available policy or commitment specific to either deforestation or sourcing sustainable palm oil. Of the remaining 110 suppliers that are not RSPO members, only 3 of these have a publicly available commitment on palm oil (see *Annex 2 and Annex 3* for further information).

Suppliers in scope of this project

Following an in-depth review of suppliers' certified sustainable credentials, RSPO status and public claims, Efeca then narrowed the 120 suppliers from Phase 1 initially categorised as "in scope/requires further investigation" down to 27 suppliers. The selected 27 suppliers fall under 3 contracts: Frozen Food, Grocery and IFDC (See *Figure 1* below). Only 15% (4 out of 27) of the selected suppliers are RSPO members.

A further 19 suppliers who have contracts to supply Milk, Dairy & Bread still require further investigation. Due to the low content of palm oil in these products and the time available, this sector was not included in the questionnaire and survey. It is recommended that they are investigated at a later date.

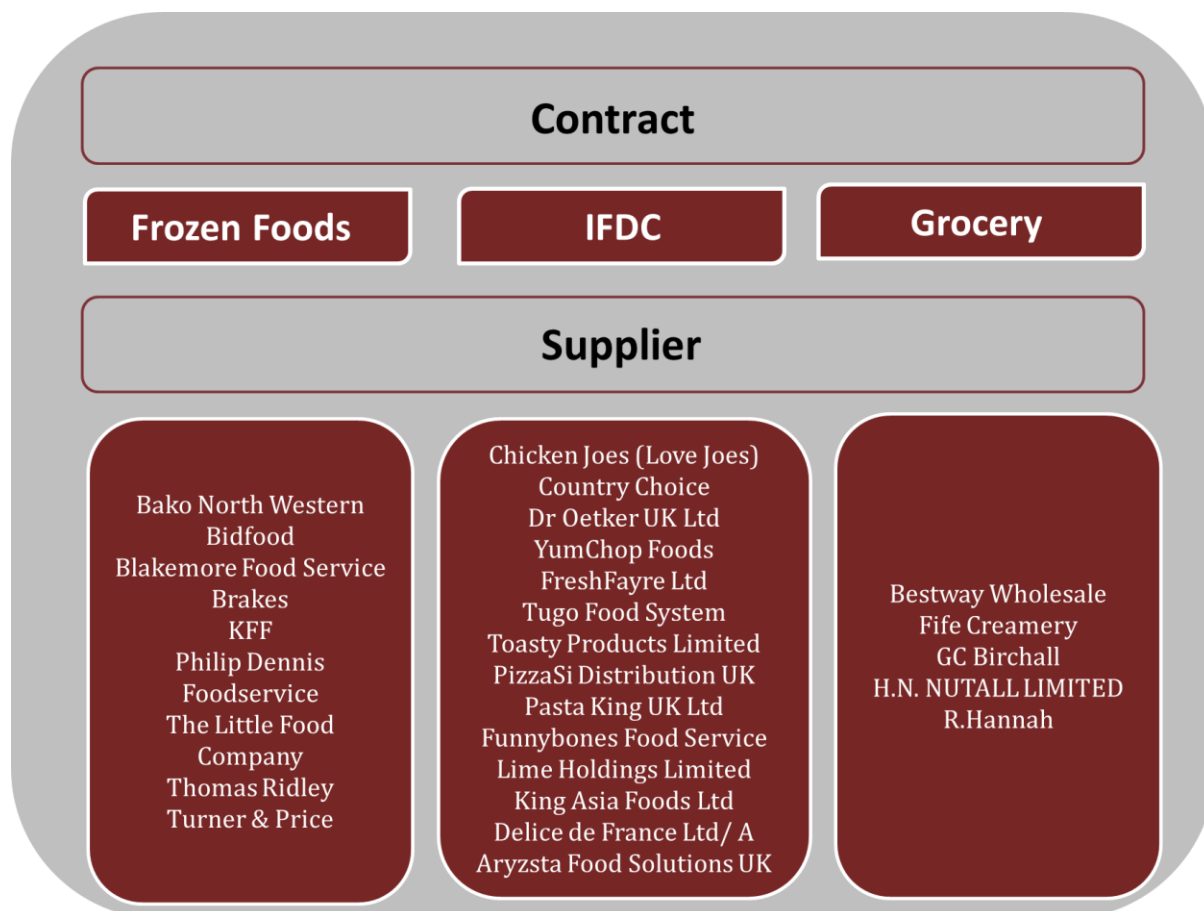


Figure 1. Displays the selected suppliers by Efeca under each TUCO contract.¹

Ammendements to the proposal

During the early stages of this project and after our initial research into TUCO's suppliers, Efeca made some adjustments to better fit the intended aims and outcomes of this work. The below details the reasoning behind this.

- 1) In the original proposal, Efeca were to narrow the supplier list down to 15 suppliers with the help of TUCO. After discussions, this was handed to Efeca to solely complete based on their expertise and knowledge of the key suppliers to contact.
- 2) In the initial assessments it was apparent that it would not be possible to ask suppliers for volumes or RSPO supply chain types. This was due to only a few suppliers having RSPO membership and other suppliers having little accurate knowledge about the supply chain and palm oil itself.
- 3) Efeca initially agreed 15 questionnaires were going to be sent out but decided there were 20 suppliers that would be useful to contact to gain a broader understanding of TUCO's supplier base and their position on sustainable palm oil.
- 4) Questionnaires were standardised for RSPO members and also for non RSPO members. Therefore, rather than there being personalised questionnaires to individual suppliers, only two different versions were sent out. Again, this was due to the lack of publicly

¹ Note that apart from Philip Dennis Food Service and The Little Food Company, all other suppliers in the Frozen Food contract also fall under the Grocery (2016) contract too.

available commitments and/or knowledge of palm oil, and the majority of suppliers being non-RSPO members.

Supplier questionnaires

After the initial assessment of TUCO's suppliers, questionnaires were sent to the 20 suppliers in scope. The questions were carefully worded to allow detailed responses from TUCO's key suppliers in order to gain an understanding of how aware the suppliers are of palm oil in their supply chains, their current RSPO status, whether they are looking to become RSPO certified or RSPO supply chain certified and their views on this, and finally whether they have any current policies and commitments in place.

Questionnaires were sent on the 12th of March with a deadline of the 25th of March. A reminder email was sent on the 22nd of March to those who had not responded. Follow up calls were carried out on the 26th of March to key suppliers whose feedback was deemed critical to this project. This included Bidfood and Brakes.

The below *Table 1* displays the number of respondents, which totalled 15. Three were RSPO members and 12 were non RSPO members.

Table 1. Dates questionnaire responses were received

Organisation	Reply date
Bako North Western Ltd.	Chased up on 26/03/19
Bidfood	Called on the 26/03/19 – Form not returned
Blakemore Food Service	25/03/19
Brakes	18/03/19 also called on the 26/03/19 for further information
Philip Dennis Food Service ltd	25/03/19
The Little Food Company	25/03/19
Turner & Price	14/03/19
Bestway Wholesale (Batleys)	25/03/19 – Said they are not supplying
Fife Creamery	14/03/19
GC Birchall Ltd	18/03/19 - Follow up on the Erudus System via email (See pg. 7)
H.N. NUTTALL LIMITED	27/03/19
Chicken Joes Ltd trading as Love Joes	The email bounced back twice
Dr Oetker UK Ltd	26/03/19 – Filled out half the form 29/03/19 – Resent the other half of the form
Freshfayre Ltd	13/03/19
Funnybones Foodservice	22/03/19
King Asia Foods Ltd	26/03/19
Pasta King (UK) Ltd	13/03/19
Tugo Food systems	12/03/19

Supplier responses

RSPO membership and supply chain certification

Of 15 suppliers that responded, 12 were non-RSPO members. None of the suppliers said that they had considered becoming RSPO certified, providing reasoning that:

- 1) They were not a manufacturer (Turner & Price, Tugo Food Systems, Funnybones Food Service, H.N. Nuttall, Blakemore Food Service).
- 2) They ensure that products are RSPO credited before purchase (Pasta King, Tugo Food Systems, King Asia).
- 3) All of their suppliers are accredited or can demonstrate significant ethical or environmental standards, provide assurance on sustainability, animal welfare and transparency (Tugo Food Systems).
- 4) They only supply one product to TUCO with palm oil (Tugo Food Systems).
- 5) They have never heard of RSPO (Fife Creamery).
- 6) No reasoning provided (Fresh Fayre, GC Birchall).

More positive responses from suppliers included:

- 1) **The Little Food Company** expressed an interest in joining RSPO after receiving this questionnaire, saying “I hadn’t realised we could become supply chain associates until now. Now that I know we can, we will join as one”.
- 2) **Phillip Dennis Food Service**: “We are currently participating in many environmental initiatives, including reduction in single use plastics, and reduction on Carbon Emissions. This is certainly something we would look to in the future, once we have the available resource”.

When asked if suppliers would consider joining RSPO, all those that were non-members said no. However, 11 suppliers (Turner & Price, Pasta King, Tugo Food Systems, Freshfayre, Fife Creamery, GC Birchall, Brakes, Philip Dennis Food Service, The Little Food Company, King Asia and Blakemore Food Service) said they would become RSPO supply chain certified, with only 3 (Funnybones Food Service, H.N. Nuttall and Bako North Western) saying they would not. Dr Oetker said they were already supply chain certified.

Why should suppliers become RSPO supply chain certified?

There are many benefits and reasons to become a member of RSPO, such as contributing constructively towards promoting the growth and use of sustainable palm oil to protect people, planet and prosperity. The RSPO is an internationally recognised certification standard and recognised within the UK government buying standards. It is the leading global standard within palm oil and the most widely used in the UK market. Membership demonstrates a first step towards commitment to sustainable palm oil. RSPO certification gives the assurance that the claims which are being made by a company can be verified. Each member of the supply chain needs to take part in order to make public claims.

Supplier policies and commitments

Of the 15 suppliers that responded, 4 suppliers (Tugo Food Systems, Freshfayre and GC Birchall, Brakes) answered that they had a policy related to either palm oil or deforestation and 2 (Pasta King and H.N. Nuttall) had a statement available. The remaining 9 suppliers (Funny bones Food Service, Turner & Price, Fife Creamery, Philip Dennis Food Service, The Little Food Company, King Asia, Bako North Western and Blakemore Food Service, Dr Oetker) answered that they had no existing policy.

On closer inspection of those 6 suppliers that had a policy or statement available:

- **Tugo Food Systems:** Provided their CSR (Corporate and Social Responsibility) document which included sections on their environmental and sustainability policies. Though this showed they had good policies in place, there was no mention of palm oil.
- **Freshfayre:** Provided the Brakes 2016 policy which is now out of date, and not their own.
- **GC Birchall:** Provided a policy under Country Choice.
- **Funnybones Food Service:** Did not provide their policy.
- **Brakes:** Did not provide their policy. However, their policy is publicly available on their website.
- **Pasta King:** Did not provide their statement.
- **H.N. Nuttall:** Provided a short statement on ensuring they only source sustainable palm oil.

***Please note:** A statement is a public claim made by an organisation which appears to be less stringent and less well enforced, as opposed to a policy which is implemented as a protocol to follow and abide by. Suppliers that provided statements were not RSPO members.

Supplier methods used to identify and record palm oil within their products

In addition, every supplier, with the exception of Blakemore Food Service, claimed that they are aware of the products that they sell or manufacture which contain palm oil and/or palm kernel fractions and derivatives.

Companies used the following methods to record product information:

- 1) Product specification from manufacturers (Turner & Price, Tugo Food Systems, H.N. Nuttall, Bako North Western, Dr Oetker).
- 2) Holding product specification for all products they sell (Fife Creamery, Brakes, Funnybones Food Service, The Little Food Company, King Asia).
- 3) Only naming products that included palm oil such as waffles and tortilla wraps, but not providing information on how palm oil is recorded (Pasta King).
- 4) Information requested from the supplier (Freshfayre).
- 5) An internal recipe system tracking the amounts of palm oil per product (Dr Oetker);
- 6) The Erudus System (GC Birchall, Philip Dennis Food Service) - *See below for more information.*
- 7) They do not capture palm oil (Blakemore Food Service).

Erudus system

This system offers a sufficient way to identify palm oil in products. The system is an online independent platform, widely used by manufacturers, wholesalers and caterers. Manufacturers share their product specification data using the Erudus Data Pool, in order to communicate product specifications to the wider industry. This is an uniformed data set covering over 200 individual product attributes from barcodes and allergens to microbiological standards, including the ability to identify palm oil.

Analysis

A number of responses highlighted a lack of understanding surrounding CSPO and RSPO certification. Some of the most frequent answers that emphasised that suppliers require more education on this topic were:

- “We are not a manufacturer so therefore don’t need to be an RSPO member”.
- Not considering becoming an RSPO member, but considering becoming RSPO supply chain certified.
- GC Birchall sent Efeca a Country Range policy. The policy still contained GreenPalm which ceased trading in 2017.
- Country Range members also include Thomas Ridley and Turner & Price. Turner & Price said they had no policy despite GC Birchall sending a Country Range policy.
- Not realising they could be a supply chain associate of RSPO.
- “All new product development and new suppliers adhere to our corporate policy on palm oil and where possible it will be removed from products by the end of 2020” (Dr Oetker).
- Suppliers trying to suggest there were certified because their suppliers had palm oil certificates or policies (see *Figure 2*).

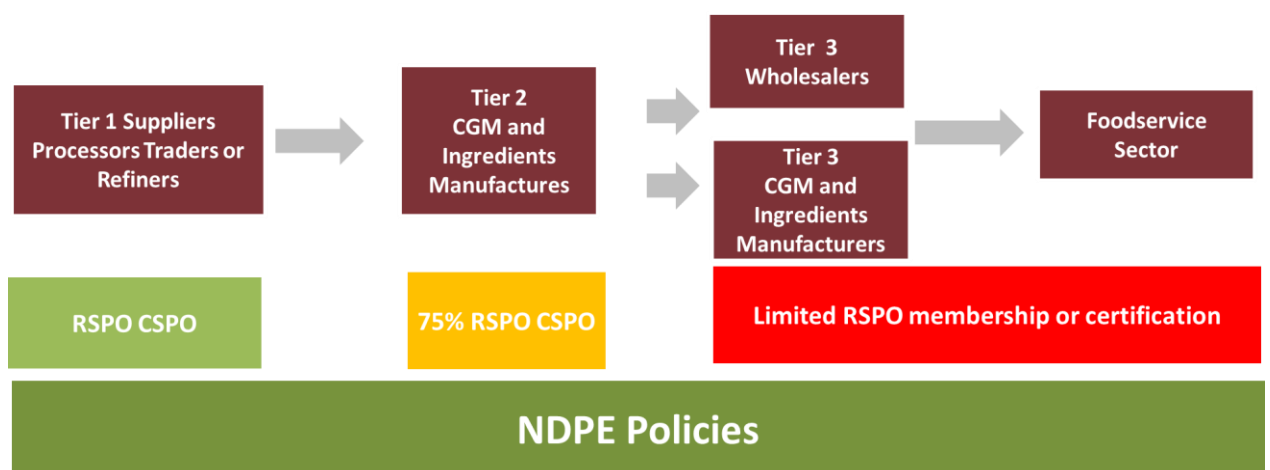


Figure 2 displays a simplified food service supply chain.

The majority of TUCO’s suppliers are in Tier 3 but are trying to suggest they are Tier 1 or 2. For example, **Tugo Food Systems** attached their supplier’s (New Britain Palm Oil) RSPO certificate to imply that they themselves were certified. Additionally, **Freshfayre** sent an outdated version of Brake’s palm oil policy from 2016 to imply they had their own policy.

Despite all of the above, only 4 suppliers said that they required further support and additional information. This included:

- **Tugo Food Systems:** Tugo would be interested in gaining a greater understanding of the views of TUCO and would be happy to work with TUCO in developing products and services that are more aligned to their aspirations.
- **FreshFayre:** To know if TUCO had any preference on ingredients.
- **Philip Dennis Food Service:** Further details on the RSPO to pass on to Executives and contact details for support should they be in the position to explore.
- **Blakemore Food Service:** Would like to know whether TUCO would be able to confirm which range(s) are more critical than others, to allow them to identify suitable products quickly. Would also like to know whether TUCO would police/restrict the availability of non-compliant products listed in their catalogue.

Supplier compliance ranking

Figure 3 portrays how each supplier ranks based on an approach created by Efeca to visualise the position of each supplier in terms of their understanding of palm oil in products, commitment to RSPO membership and policies in place (See Annex 1).

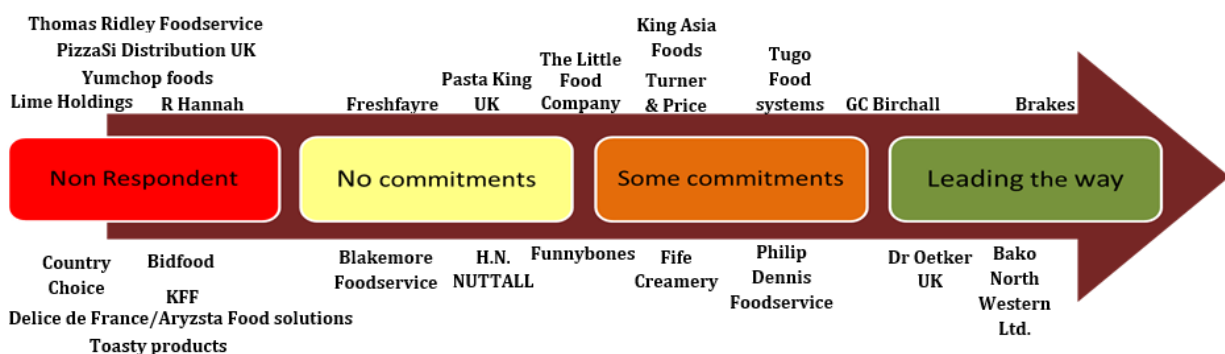


Figure 3 displays where each of the 25 suppliers stand on their journey to RSPO CSPO

The least and most compliant suppliers

These are detailed below.

Least compliant: Blakemore Food Service

- The lowest scoring supplier (along with Freshfayre).
- Very little understanding.
- The only supplier to say they cannot identify palm oil in their projects.
- They said they would become supply chain certified following a comprehensive review of their supply chain.
- Require more help from TUCO and Efeca.

Most compliant: Brakes

- Group membership under Sysco Corporation.
- Kent Frozen Foods and Country choice are part of Brakes but are not yet added to the RSPO group membership list. Brakes are in dialogue with the RSPO.

- Wholesalers only identifying their own label - products from other companies they don't want to disclose.
- Brakes are going through the process of supply chain certification this year.

Next steps

TUCO's aim is to provide a range of procurement services, compliant with legislation, which will maximise buying power for universities, whilst taking account of environmental, social and economic values and responsibilities. TUCO are currently assessing ways to provide members with information and support on sourcing sustainable palm oil, whilst considering incorporating palm oil certification requirements into framework agreements and educating members.

This report highlights that the 120 TUCO suppliers in scope have a varying degree of knowledge on the environmental and social issues related to palm oil, with the majority demonstrating a lack of understanding of policies, responsibilities or certification. RSPO membership is very limited among TUCO suppliers and at the initial stages of this research, Efeca felt that there would be too few suppliers ready to move forward on TUCO's desire to incorporate palm oil certification into framework agreements. However, upon a more thorough look, there is a small, but advanced base within these suppliers, that can demonstrate a clear knowledge of where palm is contained, volumes and certification levels within their own label products. For example, Brakes is a RSPO member that will shortly become certified.

We have also seen in the market place that as competitors see Brakes move towards RSPO certification, they are making plans to follow. This was confirmed during a telephone interview with Bidfood, who are closely monitoring their competitor base. Bidfood also understands their volumes of palm oil and their supply chain content within their own products and have already called for their supplier base to be RSPO supply chain certified. This has been seen in action with work completed by Bidfoods with Chester University as part of the Sustainable City project.

This highlights that in order to move forward, the wholesale network in particular need to have policies and procedures in place. This may include these wholesalers becoming certified themselves for TUCO to make an impact on their core aims of moving towards RSPO CSPO as an organisation. This is due to the wholesale influence on over 100 suppliers in their supply base for own label products. Small to medium sized manufacturers that are delivering directly to universities may not have the ability to seek certification at this moment in time. However, the major branded suppliers in most cases are already RSPO certified members and would be able to support the aims of TUCO today. Alternatively, an agreed policy that supports sustainable palm oil may be developed by TUCO on receipt of this report. This is something that Efeca could further advise on.

Suppliers out of scope because they do not use palm oil or deliver retail packaged goods would not be part of any certification process. Pre-packaged goods such as confectionary and prepacked sandwiches would fall under retail rules, which means that TUCO would not include

them in their RSPO Group Certification. However, TUCO can still advise these companies of any palm oil policy and commitments when established.

The underlining message is that the TUCO supply chain needs to convey clear guidelines and/or a policy as to the standards that TUCO require. Some suppliers have policies and commitments, but the majority do not and have no plans to do so unless requested to do so.

This is the start of a journey for TUCO, but there are positive foundation stones in place, which will allow TUCO to make progress within the short term and create a longer-term strategy for palm oil. Efeca are willing and able to support in TUCO's sustainable palm oil journey.

Recommendations for suppliers in scope of the TUCO certification aim

Short term – 2019

- TUCO could issue an official announcement on aims and objectives for palm oil.
- TUCO could request that all future framework agreements require that palm oil is identified within products, and where applicable that the RSPO CSPO model used is highlighted.
- TUCO could request that all suppliers consider becoming RSPO certified members or at least have a clear publicly available policy for palm oil. This may include claims from further up the supply chain without becoming members in order to encourage dialogue between each sector of the supply chain. This would not however be part of the official certification process.
- TUCO should support suppliers through a series of webinars and possibly a second supplier day. Communication, training and support to all members, is key. As already demonstrated with the support of Efeca.

Long term - 1-2 years

- As previously mentioned within this report, many suppliers do not have a clear policy or statement in place to support sustainable palm oil, therefore there is a need for TUCO to have a clear policy or guideline developed for suppliers to align with. This may be required prior to contract stipulations outlined above.
- Efeca is aware that there is a group of Universities that are keen to progress to RSPO Certification. Through discussion with the RSPO this could be in the form of Group Certification. Efeca are also aware that TUCO understand the Group Certification process.
- Through a survey of TUCO's members, TUCO could establish which Universities would like to take part in the RSPO Group Certification process.
- TUCO could then identify which wholesalers supply these Universities and give focus to these wholesalers to ensure that they can identify palm oil, or are RSPO members and can inform which RSPO supply chain method is used.
- TUCO could hold a meeting with an RSPO certification body and interested parties to understand Group Certification further.
- This would form the start of preparation towards RSPO supply chain certification, allowing an understanding of resource and cost before committing to RSPO Certification. If it is decided not to progress, best practice standards will have been established due to this activity and can be applied through policies and TUCO framework agreements.

Annex 1

Table 1 displays the overall score for each supplier's compliance, of those that replied.

Supplier	Rank							
	RSP0 membership	ACOP data	Supply chain certification	Distributors license	Palm oil policy	Ability to identify palm oil in products	Use of supply chain methods	Overall ranking
Bako North Western Ltd.	1	1	0	1	0	1	0.5	4.5
Blakemore Food Service	0	0	0	0	0	0	0	0
Brakes	1	0	0	1	1	1	1	5
Philip Dennis Food Service ltd	0	0	0	0	0	1	1	2
The Little Food Company	0	0	0	0	0	1	0	1
Turner & Price	0	0	0	0	0	1	0.5	1.5
Fife Creamery	0	0	0	0	0	1	0.5	1.5
GC Birchall Ltd	0	0	0	0	1	1	1	3
H.N. NUTTALL LIMITED	0	0	0	0	0.5	0	0	0.5
Dr Oetker UK Ltd	1	0	1	0	0	1	1	4

Freshfayre Ltd	0	0	0	0	0	0	0	0
Funnybones	0	0	0	0	0	1	0	1
Food Service								
King Asia Foods Ltd	0	0	0	0	0	1	0.5	1.5
Pasta King UK Ltd	0	0	0	0	0.5	0	0	0.5
Tugo Food systems	0	0	0	0	0.5	1	1	2.5

*For RSPO membership, ACOP data, Supply chain certification, Distributors license and the ability to identify palm oil in products, 1 indicates the supply is a member, has ACOP data available, is supply chain certified, holds a distributors licence and can identify palm oil in their products respectively, with 0 indicating the opposite.

*For the palm oil policy, 1 indicates the supplier has a palm oil policy and 0.5 is given for those that have sufficient environmental policies or a palm oil commitment and/or statement.

*For supply chain methods, 0.5 indicates that the supplier receives product specifications only, with 1 indicating a more sophisticated way of monitoring palm oil in their products such as the Erudus system.

Annex 2:

The below displays the in-depth review of 120 suppliers over 10 contracts that Efeca undertook as an initial assessment.

- 9 **Confectionary** suppliers of TUCO (this includes Batleys, Bewleys, Bidfood and Brakes in more than one contract): 2 are RSPO members and only 2 have public policies or commitments on palm oil (Bidfood and Brakes).
- 5 **Fresh Seafood** suppliers of TUCO, none are members or have a public policy or commitment on palm oil.
- 10 **Frozen Food** suppliers of TUCO, 2 are RSPO members (Brakes and Bako North Western), of which 2 have public policies or commitments (Bidfood and Brakes) and 2 have mentioned palm oil briefly on their websites (Phillip Dennis Food Service LTD and Thomas Ridley).
- 12 **Grocery** suppliers of TUCO (this includes Bako North Western, Bidfood, Blakemore Food Service, Brakes, KFF, Thomas Ridley and Turner &Price in more than one contract), 2 are RSPO members (Brakes and Bako North Western), 2 have public policies or commitments (Bidfood and Brakes) and one other has mentioned palm oil (Thomas Ridley).
- 9 **Hot Beverage** suppliers of TUCO, 1 is an RSPO member (Starbucks) that also has a publicly available palm oil policy.
- 22 **IFDC** suppliers of TUCO, 2 are RSPO members (Delice De France Ltd T/A Aрызta Food Solutions UK and Dr Oetker UK Ltd). One supplier has a publicly available palm oil commitment (King Asia).
- 21 **Meat & Poultry** Suppliers of TUCO (this includes Bidfood and Brakes in more than one contract), only one supplier is an RSPO member (Brakes) with a publicly available palm oil policy.
- 22 **Milk, Dairy & Bread** suppliers of TUCO (this includes Bako North Western, GC Birchall and Thomas Ridley in more than one contract). Of these only one is an RSPO member (Bako North Western) and none have publicly available commitments or policies
- 19 **Sandwiches** Suppliers of TUCO, 3 are RSPO members (Adelie Foods Ltd, Freshways unlimited company and Ginsters). Two companies have publicly available commitments (Ginsters and Adelie Foods) and one company mentions palm oil on their website (PJs Foods).
- 7 **Waste** suppliers of TUCO, Olleco is an RSPO member, none have a public commitment or a policy.

Please note that some suppliers are in multiple contracts which could be misleading and indicate that more suppliers have commitments than they actually do.

Annex 3:

Table 1. Initial assessment of 120 suppliers under 10 contracts.

Contract	Supplier	Website commitment and/or policy?	RSPO status
Confectionery	Fulfil UK LLP	No commitment found	Not a member
Confectionery	Handmade Speciality Products Ltd	No commitment found	Member
Confectionery	J.W. Filshill	No specific commitments found “Consider environmental aspects in all investment and procurement decisions.”	Not a member
Confectionery	NWCL T/A Sugro	No commitment found	Not a member
Confectionery	Palmer & Harvey Ltd	No commitment found	Not a member
Fresh Seafood (2017)	Celtic Fish & Game Ltd	No commitment found	Not a member
Fresh Seafood (2017)	Direct Seafoods	No commitment found	Not a member
Fresh Seafood (2017)	M&J Seafood	No commitment found	Not a member
Fresh Seafood (2017)	Paradise Seafood Limited	No commitment found	Not a member
Fresh Seafood (2017)	The Stickleback Fish Co Ltd	No commitment found	Not a member
Frozen Food 2015	Bako North Western Ltd.	No commitment found	Member
Frozen Food 2015	Bidfood	Palm oil pledge “In Bidfood’s own brand products, we will use only sustainably sourced palm oil or palm derivatives where commercially and technically viable. Bidfood supports the use of sustainably sourced ingredients including the use of sustainably sourced palm oil and palm derivatives. This information is shared with customers and other external stakeholders in the	Not a member

		Bidfood sustainability and corporate responsibility report.”	
Frozen Food 2015	Blakemore Food Service	No commitment found	Not a member
Frozen Food 2015	Brakes	“From 01 January 2019 Brakes is committed to use only palm oil & palm oil fractions in Brakes' own brand products that are RSPO certified sustainable (Certified Sustainable Palm Oil, or CSPO), i.e. sourced through one or more of the RSPO Certified Sustainable Supply Chain Systems: 'Controlled Mixing – Mass Balance' 'Segregated' 'Identity Preserved' In addition, if and when certified sustainable sources of palm oil / palm kernel oil derivatives become commercially available they will be used in Brakes own brand products. “	Member under Sysco corporation
Frozen Food 2015	KFF	No commitment found	Not a member
Frozen Food 2015	Michael I Holdsworth	No commitment found	Not a member
Frozen Food 2015	Philip Dennis Food Service ltd	No commitment found	Not a member
Frozen Food 2015	The Little Food Company	No commitment found	Not a member
Frozen Food 2015	Thomas Ridley	No commitment found	Not a member
Frozen Food 2015	Turner & Price	No commitment found	Not a member
Grocery 2016	Bestway Wholesale (Batleys)	No commitment found	Not a member
Grocery 2016	Fife Creamery	No commitment found	Not a member
Grocery 2016	GC Birchall Ltd	No commitment found	Not a member
Grocery 2016	H.N. NUTTALL LIMITED	No commitment found	Not a member
Grocery 2016	R Hannah	No commitment found	Not a member
Hot Beverage 2016	Bewley's	No commitment found	Not a member
Hot Beverage 2016	Cafedirect	No commitment found	Not a member

Hot Beverage 2016	Cafeology	No commitment found	Not a member
Hot Beverage 2016	Coffee Conscience	No commitment found	Not a member
Hot Beverage 2016	Lunar Ventures t/a Union Hand Roasted	No commitment found	Not a member
Hot Beverage 2016	Matthew Algie	No commitment found	Not a member
Hot Beverage 2016	Refreshment Systems	No commitment found	Not a member
Hot Beverage 2016	Starbucks	Policy: “Starbucks is committed to sourcing deforestation free, peat free, and exploitation free palm oil. Only palm oil with a traceability level of Mass Balance, Segregation, or stronger is acceptable. GreenPalm Certificates are not accepted as they do not provide supply chain traceability.”	Member
Hot Beverage 2016	Tchibo	No commitment found	Not a member
IFDC	Brewfitt Ltd Mr Fitz Aqua Sptiz	No commitment found	Not a member
IFDC	Chicken Joes Ltd trading as Love Joes	No commitment found	Not a member
IFDC	COUNTRY CHOICE	No commitment found	Not a member
IFDC	Delice De France Ltd T/A Aрызta Food Solutions UK	No commitment found	Member
IFDC	Dr Oetker UK Ltd	No commitment found	Member
IFDC	Drink Command Ltd	No commitment found	Not a member
IFDC	Energy Distribution Ltd T/A Cocktails Machine UK and Ireland	No commitment found	Not a member
IFDC	Freshfayre Ltd	No commitment found	Not a member
IFDC	Funnybones Food Service	No commitment found	Not a member
IFDC	King Asia Foods Ltd	Commitment: “King Asia uses a small amount of palm oil in a	Not a member

		small percentage of our products. We are committed to using only palm oil produced through modern sustainable methods, and 100% of the palm oil we use is sustainably produced.”	
IFDC	KROGAB UK LIMITED	No commitment found	Not a member
IFDC	Lime Holdings Limited	No commitment found	Not a member
IFDC	Nichols plc t/a Vimto Soft Drinks OO H	No commitment found	Not a member
IFDC	Pasta King (UK) Ltd	No commitment found	Not a member
IFDC	PizzaSi Distribution UK LTD	No commitment found	Not a member
IFDC	RAMONAS KITCHEN	No commitment found	Not a member
IFDC	RH Hall	No commitment found	Not a member
IFDC	Somnious Ltd (Pearls Bubble Tea)	No commitment found	Not a member
IFDC	Toasty Products Limited	No commitment found	Not a member
IFDC	Tugo Food system	No commitment found	Not a member
IFDC	ValidFill, LLC	No commitment found	Not a member
IFDC	YumChop Foods	No commitment found	Not a member
Meat & Poultry 2018	Aubrey Allen Ltd	No commitment found	Not a member
Meat & Poultry 2018	British Premium Meats	No commitment found	Not a member
Meat & Poultry 2018	Clifton Quality Meats	No commitment found	Not a member
Meat & Poultry 2018	CMB Foods Ltd	No commitment found	Not a member
Meat & Poultry 2018	Complete Meats Ltd	No commitment found	Not a member
Meat & Poultry 2018	Freeman Catering Butchers	No commitment found	Not a member
Meat & Poultry 2018	Gibbins Quality Meats	No commitment found	Not a member
Meat & Poultry 2018	Harlech Food Service Ltd	No commitment found	Not a member
Meat & Poultry 2018	John Sheppard Butchers	No commitment found	Not a member
Meat & Poultry 2018	Llechwedd Trading Ltd	No commitment found	Not a member
Meat & Poultry 2018	M C Kelly Ltd	No commitment found	Not a member
Meat & Poultry 2018	Marbec Meats Ltd	No commitment found	Not a member

Meat & Poultry 2018	Midland Foods Ltd	No commitment found	Not a member
Meat & Poultry 2018	MJ Birtwistle & Co. Ltd	No commitment found	Not a member
Meat & Poultry 2018	Mrs J C Altham and Sons (Morecambe) Ltd	No commitment found	Not a member
Meat & Poultry 2018	Owen Taylor & Sons Ltd	No commitment found	Not a member
Meat & Poultry 2018	Solent Butchers Ltd	No commitment found	Not a member
Meat & Poultry 2018	Underwood Meat Company Ltd	No commitment found	Not a member
Meat & Poultry 2018	Welsh Bros Food Ltd	No commitment found	Not a member
Milk, Dairy & Bread 2016	Acorn Dairy	No commitment found	Not a member
Milk, Dairy & Bread 2016	Anglia Produce	No commitment found	Not a member
Milk, Dairy & Bread 2016	B&S Dairy Foods	No commitment found	Not a member
Milk, Dairy & Bread 2016	Cotteswold Dairy	No commitment found	Not a member
Milk, Dairy & Bread 2016	Coulton's Bread	No commitment found	Not a member
Milk, Dairy & Bread 2016	Dairy Link UK Ltd	No commitment found	Not a member
Milk, Dairy & Bread 2016	Embleton Hall Dairies	No commitment found	Not a member
Milk, Dairy & Bread 2016	Fresh Pastures CIC	No commitment found	Not a member
Milk, Dairy & Bread 2016	Henllan Bread	No commitment found	Not a member
Milk, Dairy & Bread 2016	Morris Quality Bakers	No commitment found	Not a member
Milk, Dairy & Bread 2016	Mortons	No commitment found	Not a member
Milk, Dairy & Bread 2016	Pensworth Dairies (aka Braeforge)	No commitment found	Not a member
Milk, Dairy & Bread 2016	Ron Chalker (The Potato Man) Ltd	No commitment found	Not a member
Milk, Dairy & Bread 2016	SB Supplies	No commitment found	Not a member
Milk, Dairy & Bread 2016	The Capital Dairy Company	No commitment found	Not a member
Milk, Dairy & Bread 2016	Tomlinson's Dairies (We Love Milk)	No commitment found	Not a member
Milk, Dairy & Bread 2016	West Country Milk	No commitment found	Not a member
Milk, Dairy & Bread 2016	West Horsley Dairy	No commitment found	Not a member
Milk, Dairy & Bread 2016	Wrights Dairies	No commitment found	Not a member
Sandwiches 2018	Adelie Foods Ltd	Mentions a commitment to sustainably sourced palm	Member

Sandwiches 2018	Castell Howell Foods Ltd	No commitment found	not a member
Sandwiches 2018	DELI LITES IRELAND LTD	No commitment found	not a member
Sandwiches 2018	Fat Boys Ltd t/a Simply Lunch	No commitment found	not a member
Sandwiches 2018	Freshways Unlimited Company	No commitment found	Member
Sandwiches 2018	Ginsters	Website: "Our three priorities involve using sustainable palm oil, single and broader plastic reduction and food waste reduction"	Member
Sandwiches 2018	Hakens Quality Foods Ltd	No commitment found	Not a member
Sandwiches 2018	Lime Tree Foods T/A Sandwich King	No commitment found	Not a member
Sandwiches 2018	On A Roll Sandwich Company	No commitment found	Not a member
Sandwiches 2018	PJs Foods	No commitment found	Not a member
Sandwiches 2018	RAYNOR FOODS	No commitment found	Not a member
Sandwiches 2018	Street Eats Food Ltd	No commitment found	Not a member
Sandwiches 2018	The Good Food Company Ltd- T/a Impress Sandwiches	No commitment found	Not a member
Sandwiches 2018	The Good Food Chain	No commitment found	Not a member
Sandwiches 2018	The Real Wrap Co LTD	No commitment found	Not a member
Sandwiches 2018	The Soho Sandwich Company Ltd	No commitment found	Not a member
Sandwiches 2018	The Tuck Box (Andover) Ltd	No commitment found	Not a member
Sandwiches 2018	Tiffin Sandwiches Ltd	No commitment found	Not a member
Sandwiches 2018	Wrightington Wigan and Leigh NHS Foundation Trust	No commitment found	Not a member
Waste	BioHiTech	No commitment found	Not a member
Waste	Elleteq	No commitment found	Not a member
Waste	Keenan (Recycling)	No commitment found	Not a member
Waste	Olleco	No commitment found	Member
Waste	Organic Waste Logistics (OWL)	No commitment found	Not a member
Waste	ReFood	No commitment found	Not a member

Waste	Warren Group Ltd	No commitment found	Not a member
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