

### **TUCO North East Regional Meeting**

### Tuesday 1st February 2022 at 10:00 am via Teams

### MINUTES

Attendees: Peter Anstess [Chair] Sheffield

Jon Broadhurst Sheffield Hallam

Jane Eve TUCO

Joanna Fulton Huddersfield

Richard Greensmith Derby

Sarah Hodgson Huddersfield
Steven Hogg Newcastle
Judith Hoyle TUCO
Mandy Johnston TUCO
Joanne Jordan Leeds
Linda Joyce Durham

Sharon Mangan Leeds Beckett

Mark Mullaney Hull
Hannah Myton-Wright TUCO
Chris Whaley Lincoln

**Apologies:** Richard Mangan Leeds Beckett

Anita Northing Leeds Beckett

Isobel Southon Northern School of Art

Julia Taylor Newcastle
Paul Taylor Durham
Julie Tong Leeds

Guests: Steve Bradley Coca-Cola Enterprises

Emma George Monster Energy
Paul May Coc-Cola Enterprises
Scott Mireylees Monster Energy

### 1. Apologies for Absence

Apologies were as above. Peter welcomed Jane Eve who will be taking over from Hannah Myton-Wright as Category Manager for the North-East.

### 2. Presentation by Coca Cola Enterprises and Monster Energy

The presentation is attached to these Minutes. Any enquiries please contact Steve Bradley at: <a href="mailto:sbradley@ccep.com">sbradley@ccep.com</a>



### 3. Calorie Labelling

Mark had requested this be added to the Agenda as there was uncertainty as to whether inhouse catering is exempt. All calorific information with reference to the size of the portion must be displayed and Hull are currently working on this. Peter asked if members feel that they are in the exemption category. Also, can just one building on campus be exempt or is it the whole university? He also asked if anyone is using buying systems such as ProcureWizard, or their stock systems, as a source of data. Joanne's understanding is that it is not applicable to Leeds and enquired whether anyone else felt that it is not applicable to them. Richard added that Derby is now an FE campus so has less footfall. Peter recommended that he take advice on the new regulations.

Most members felt that it is proving impossible to have this implemented by April but Sheffield will have theirs done in time for the September intake and as this is more guidance than potentially danger (as with Allergen labelling) this is acceptable. Sarah commented that when Huddersfield add calorie content to the menu it has to be really marketable. Their menus are becoming cluttered with information.

#### 4. TUCO Framework Update

Jane announced that we have two new additions to the Category Team – Natalie Phillips and Li Davies who have replaced Kim Ashley and Carys Hopcyn. Li will be responsible for Sandwiches and Kitchen Equipment Maintenance and Natalie will be looking after Meat and Poultry, DipChem and Light and Heavy Catering Equipment.

The TUCO Delivery App contract was placed in December and we have appointed OrderPay. There was an article in the January magazine on this. Loughborough will be the first institution to roll this out and it is hoped that we can invite OrderPay in to regional meetings to present to us on this.

The new Temporary Staffing framework commenced on 1st October 2021.

Fruit & Veg – Jane is working on the Strategy Documents with a view to having an agreement in place by 1<sup>st</sup> August. There will be 13 geographical lots on this.

Food Waste Management – this framework was renewed on 1<sup>st</sup> November 2021. It is a DPS agreement so new suppliers may be added at any time.

Sandwiches – tender documents and currently being prepared.

Soft Drinks has been extended for the final year of its duration until September 2022. Mandy has started the tender process for this. Contract Review meetings were held back in October.

Catering Light and Heavy Equipment – Contract Review meetings were held in November 2021. There are lots of supply chain issues affecting price and availability.

EPOS – two new suppliers, UniWare and Zonal have been added.

Catering Innovation and Concept Solutions (CICS) – new providers are currently being evaluated. The SQ will be opened again and close on 18<sup>th</sup> February.

Temporary Structures – nothing to report on this.

Milk and Bread - has just been evaluated.

Meat and Poultry – commenced on 1<sup>st</sup> January.

Design and Installation for the Customer Experience and Fresh Seafood are both currently at the Research and Strategy stage



#### **Price Increases**

Soft Drinks saw price increases in October 2021. New increases have been introduced on the DipChem framework. Grocery, Frozen and Chilled brought in new prices from 1<sup>st</sup> January:

Bidfood 2%
Blakemore 4%
Brakes 3.2%
Harlech 4%
Nuttalls 3%

Hot Beverage – there has been significant increases – Bewleys have increases of 18% on coffee and 9% on syrups and ancillaries. Tchibo have put theirs up 21% on coffee and 10% on syrups and ancillaries.

On the Fresh Fish and Seafood Stickleback Company have introduced their first price increase

All supplier updates are on the website.

The TUCO Intelligence Report came out in early December and reported that the hike in the price of raw materials was seriously affecting the Light and Heavy Equipment framework. Churchill prices have risen considerably.

### 5. TUCO Academy Update

We had reached 800 qualifications gained by the end of December 2021. Sarah has delivered 7 or 8 courses over the last couple of weeks, the majority of which are compliance and have been held online. We are holding two Study Tours for Vegan and Vegetarian offerings – Newcastle on 15<sup>th</sup> and 16<sup>th</sup> March and London on 30<sup>th</sup> and 31<sup>st</sup> March with support from both LWC and Vegetarian Express. This is at a heavily subsidized cost to members of £99.

Regarding the new Calorie Labelling regulations coming into effect, Sarah has recommended the Brakes website for giving excellent information on calorific content. Graduations for the first cohort of the Masters Degree took place on Saturday 15<sup>th</sup> January at LSBU. There are places available for the next cohort to commence in January 2023. We are establishing a working party for Menus of Change and one of the things they will be looking at is content to upload to the TUCO website.

The Winter Conference took place on  $9^{th}$  December at the University of Nottingham and we were only down around 8-10% on numbers from 2019. All the videos of the presentations are available to view on the TUCO website. Also, the Global Food Trends Report was launched there which is an excellent piece of research.

### https://www.tuco.ac.uk/insight/research/global-food-beverage-report-2021

A benchmarking study will be going out to members over the next few days.

Sarah is currently speaking to Highfield about T-Levels which may be a good resource in terms of supplying labour.

Members were asked to complete the Labour Survey which had recently been circulated.



### 6. Sustainability

Matt Tebbit from Reading has taken over as Chair of the Sustainability Group as from January 2022 as David Nuttall had stepped down from this role. Cardiff are currently looking at  $CO_2$  emissions and energy usage on kitchen equipment, although this may sit more with Estates Departments

### 7. TUCO Update

The main news is that a joint Conference and Competitions Event will be held at Keele University on 25<sup>th</sup> to 27<sup>th</sup> July inclusive.

### 8. Member Updates

Lincoln

Chris reported that it is very difficult to budget. However, business has been helped by a Full Board booking from the Chilean Air Force for six months. They are having problems getting the staff to do the shifts. They are also struggling to recruit Chefs and several outlets are still closed. The university is matching the Living Wage and have put some staff to the top of their grades. They sold all conferencing available a few weeks ago.

A new Vice-Chancellor will start in September 2022.

Sheffield Hallam

Business continues to be challenging. Footfall is at around 40% of what it was 3 years ago. They are still having hybrid teaching and most of the staff are working from home. Income is down by between £10K and £12K per week with food costs up by 5%. All 11 outlets are currently open. The new Meal Deal is proving very popular and has increased spending. John was happy to report that they have taken trade from the local branch of Tesco, who are trading at 19% compared to levels 3 years ago. Their brand, Hallam Café, which is a Grab n Go offering, is all based on local goods. They are also making all their own sandwiches. Hospitality and Conference catering is non-existent and forecast to only reach 20% until the end of the year.

Huddersfield

Hospitality bookings have increased over the past two weeks for April, May and June and Sarah is busy making sure that they can deliver these events. She is also trying to stabilize the Team as there have been big changes. Absences due to COVID have now dropped. They currently have 10 vacancies and have been using an agency. They are spending time on Fair Trade Fortnight and product sampling. Sarah is also trying to keep engaged with both the students and the Students' Union. They are a Living Wage Institution.

Huddersfield Procurement

Joanna is trying to manage the impact of the Supply Chain shortages as well as cost uncertainty.

Sheffield

Peter explained that they are a limited company within the university so are not tied by the pay bandings of the university. As a result they undertook a complete pay review and some wages went up by as much as 17%. Their income now equals their payroll. This is intended to support and motivate the staff. They are now looking at how to increase business. Joanna asked whether this has had an impact on their operational staff within the university.



### 9. Any Other Business

It was proposed that Blue Arrow should come in to present at the next meeting to address recruitment issues.

Peter asked if any member had a Till system or a Click-and-Collect system that they were very happy with? Jon is using a company called Counter Solutions at Sheffield Hallam but it is not going well. He has been speaking to The Access Group and is impressed with the functionality of their Till system.

### 10. Dates and Venues for Future Meetings

The summer meeting will hopefully be a face-to-face one and will be held in Sheffield. Date to be confirmed.



# TUCO Regional Meeting

**North East** 







## Today's Agenda



| CONTENT                  | CONTENT LEAD |
|--------------------------|--------------|
| Welcome and Introduction | Steve        |
| Category Overview        | Steve        |
| NPD                      | Steve        |
| Monster                  | Scott & Emma |
| Sustainability           | Paul         |
| Q & A                    | All          |
|                          |              |

### THE COLA SECTOR = £3.8 BILLION

Cola represents 1/4 of all NARTD, 61% of core sparkling

LIGHT COLAS ARE DRIVING GROWTH AT +9.8%

By 2025 the Light Cola sector growth opportunity is £1.5B

Coca-Cola brands account for 68% of total cola.



**ZERO SUGAR** 



£804M



£451M





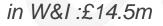








In W&I: £67.9m





in W&I £14.9m



£2.6B







# In 2022, we will lead in Cola GROWTH leveraging the power of our brands







## RECRUIT DRINKERS DRIVE FREQUENCY

**TARGET CONSUMERS** 

TEENS & YOUNG ADULTS

**DRINKING OCCASION** 

SOCIALISING, MEALS, SCREENTIME







## INTERGALACTIC

### BRAND

**COCA-COLA ZERO SUGAR** 

### **FORMULA**

COOLING SENSATION, A NOD TO THE 'COOLNESS' OF OUTER SPACE. A RED HUE, INSPIRED BY THE STARLIT SURFICE OF PLANET X

### **TASTE PROFILE**

"TOASTED MARSHMALLOW, NOUGAT NOTES AND A SMOKEY S'MORES AROMA ADD AN UNEXPECTED SWEET, INDULGENT LAYER THAT WILL TRANSPORT YOUR TASTEBUDS TO ANOTHER PLANET"

WHEN **APRIL** 

**PACK SIZE** 250ML CAN

**AUDIENCE** 

**GEN Z** 

\*OVER 70% OF TEEN IC SPEND IS CAPTURED IN QSR, INDIES & SYMBOLS AND MULTS INSTORE ENVIRONMENTS







## WHAT THE FANTA?! WHERE THE FANTA?!

Let your taste buds take you on a trip...

# FLAVOURS PLAY A HUGE ROLE IN RECRUITING NEW SHOPPERS...

- Up to 34% of Fanta buyers are exclusive to flavours
- Help grow HH penetration (8.8%) & drive incremental revenue<sup>1</sup>

## WTF 2.0 HAS BEEN A HUGE SUCCESS...

- ROS up to 5X HIGHER than Fanta Orange<sup>2</sup>
- Initial volumes are 60% incremental to Fanta!<sup>2</sup>

## 2022 WILL BE EVEN BIGGER!



 Disruptive product innovation to drive transactions & frequent consumption



- Multiple fruity, vibrant flavours from mysterious exotic fruits – identical pink liquid.
- Discover the flavours via an exciting digital-first treasure hunt taking place across the world!







## LILT will become part of the Fanta brand

Lilt is a hidden gem in our Flavours portfolio...



Worth £13m with ONLY ONE flavour variant<sup>1</sup>

## And will be a great fit in our Fanta brand

- · Lilt will benefit from all the support on Fanta and add a new flavour to our Fanta portfolio
- Phased transition by end 2022



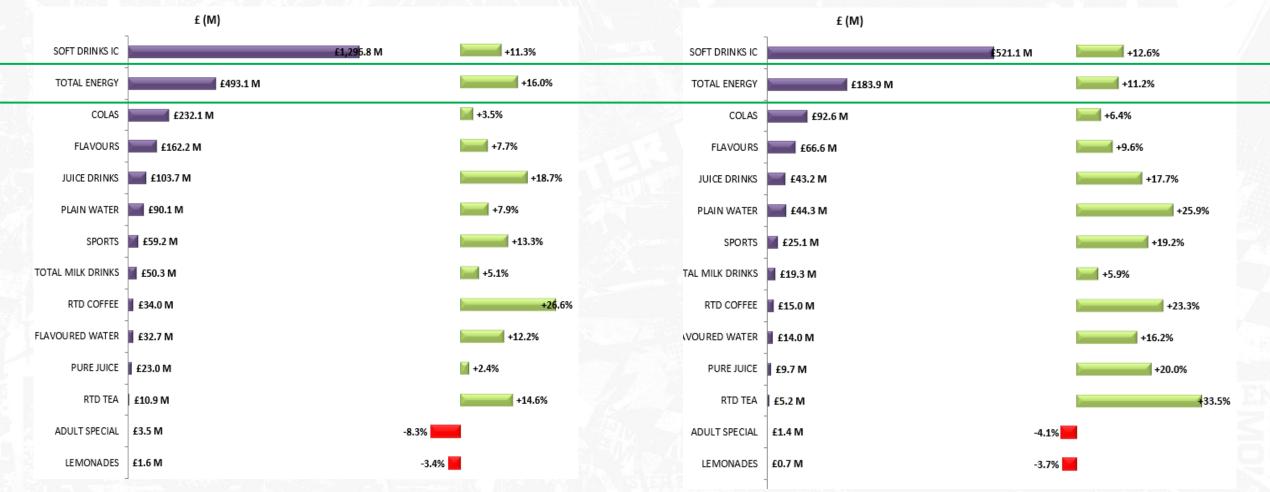




### Total Energy is the largest category within Soft Drinks in Total Impulse



### Segment Performance L12 WKS

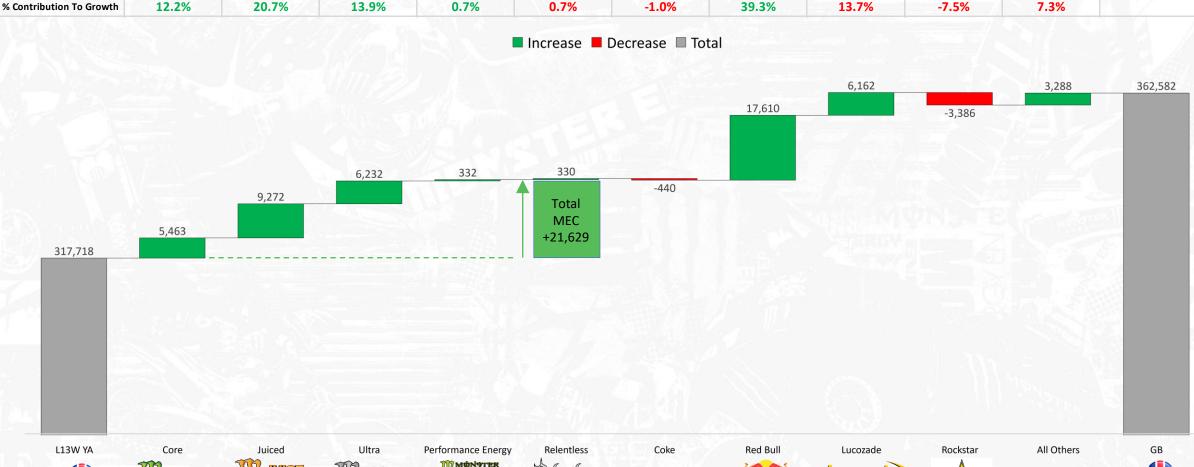


### gy Continues To Drive The Category Growth With 48.2% Contribution





| L13W vs YA               |   | MUNSTER     |   | JUIQE<br>MÜNSTER<br>ENERGY + JUIGE |      | MUNITUR<br>ENERES<br>ULTRA |      | MUNTER<br>Elveredreim<br>REIGN |   | THE ENERGY DRINK | E  | NERGY 3         |   | Red Bull | ı | Lucozade)<br>Energy |    | ROOKSTER. |   | All Other  |   | 4 1           |
|--------------------------|---|-------------|---|------------------------------------|------|----------------------------|------|--------------------------------|---|------------------|----|-----------------|---|----------|---|---------------------|----|-----------|---|------------|---|---------------|
|                          | M | onster Core | N | lonster Juiced                     | N    | Nonster Ultra              | Perf | ormance Energy                 |   | Relentless       | Co | oca Cola Energy |   | Red Bull |   | Lucozade            |    | Rockstar  |   | All Others | Т | otal Category |
| % Growth                 | 1 | 16.6%       | 1 | 30.8%                              | 1    | 27.8%                      | 1    | 17.8%                          | 1 | 3.2%             | 4  | -73.8%          | 1 | 16.0%    | 1 | 9.0%                | Ψ. | -39.3%    | 1 | 10.2%      | 1 | 14.1%         |
| % Of Category            |   | 10.6%       |   | 10.9%                              | 1 50 | 7.9%                       |      | 0.6%                           |   | 3.0%             |    | 0.0%            |   | 35.1%    |   | 20.7%               |    | 1.4%      |   | 9.8%       |   |               |
| % Contribution To Growth |   | 12.2%       |   | 20.7%                              |      | 13.9%                      | 2    | 0.7%                           |   | 0.7%             |    | -1.0%           |   | 39.3%    |   | 13.7%               |    | -7.5%     |   | 7.3%       |   |               |













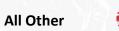




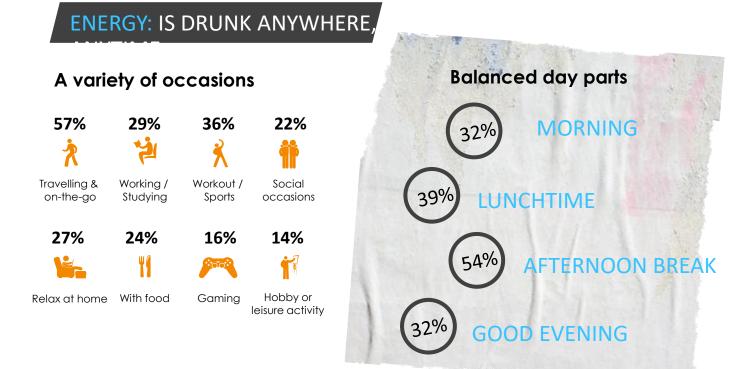








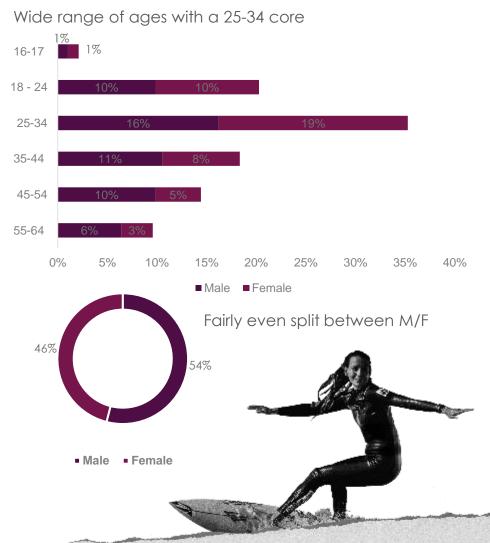
### ENERGY HAS GONE FROM NICHE TO MAINSTREAM





\*\* It is a Category now worth £1.39bn, bigger than flavoured carbonates growing consistently each year 5.41% CAGR over 5 years

## Reaching a broad consumer base

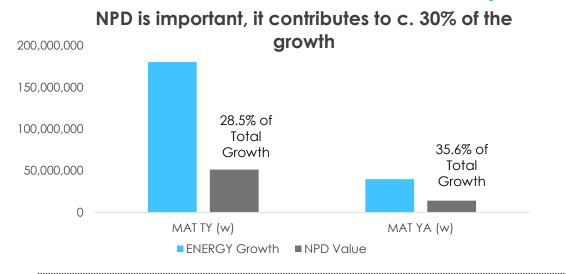


<sup>\*</sup>Source: Kantar Combined Panel | Data until July 21 | 52w/e

<sup>\*\*</sup>Source: Nielsen Total GB MAT week ending 17.7.2021

Source: 2CV - Energy Audience U&A, May 2021, 1043 respondents, GB

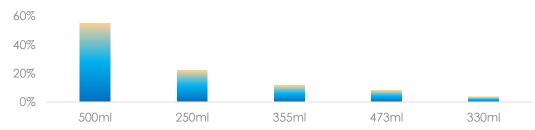
## This Growth is driven by ...



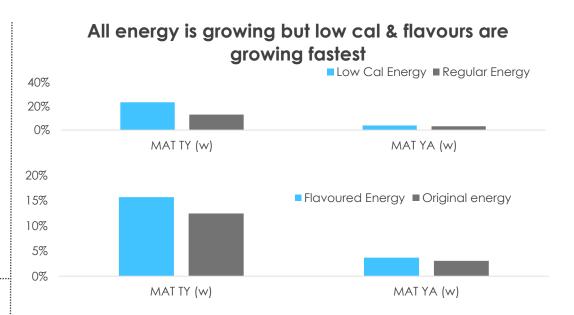




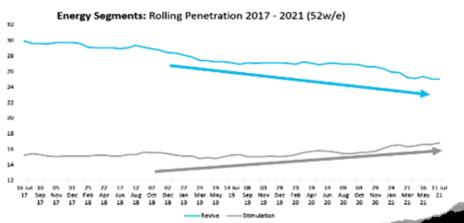
### And the 500ml format is the biggest contributor



\*Source: Nielsen Total GB MAT, value growth week ending 17.7.2021



### Stimulation is growing penetration vs Revive



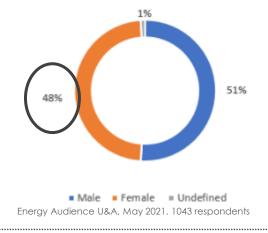
## How do we deliver these opportunities

### **DRIVE PENETRATION**

Recruiting new consumers

### High amount of new female buyers

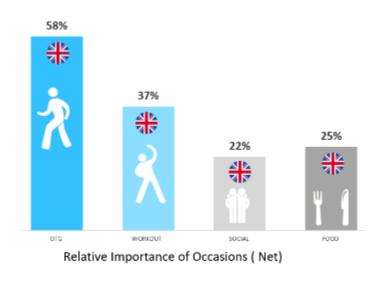
Need a range of low cal and flavour options



### **DRIVE FREQUENCY**

Develop light shoppers

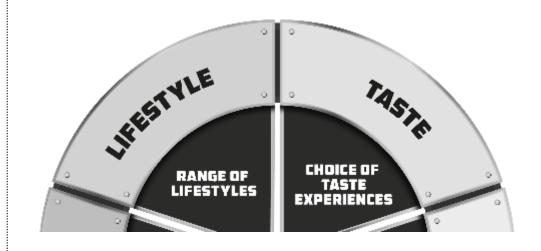
Develop more usage occasions



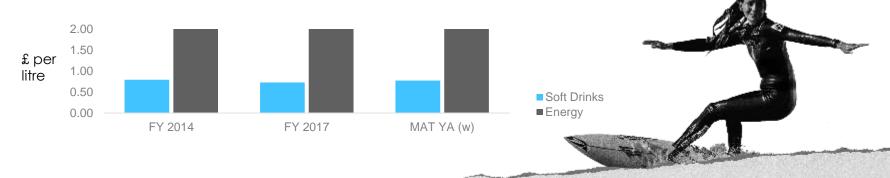
Energy Audience U&A, May 2021. 1043 respondents

### **DRIVE VALUE**

Support core loyal shoppers



A growth in energy disproportionately drives soft drink category growth, given it is double the p/litre



### PLATFORM STRATEGY IS WORKING



Lo/No Cal Performance Flavour Full Sugar Strategy Core JUICED MONSTER MONSTER ENERSY ULTRA REGN. MONSTER



The Core platform is £136m worth

+17.9%

growth in 2021

£4.2m

**Delivered through Core Platform** NPD



### JUICED

The Juiced platform is worth

£139m

**Growth of** 

+55%

No.1 **FLAVOURED ENERGY** 

£41m

SKU



£10.5m

**Delivered through** Juiced Platform **NPD in 2021** 





### **MONSTER ULTRA** – The Lighter Side of Energy

### **ULTRA BRAND PLATFORM**

is now worth £101m

Growing at

+37%

2nd **BIGGEST** 

selling Monster SKU

N<sub>0.1</sub>

Low Cal SKU







£5.8m

2021 NPD



REIGN

### **PERFORMANCE FUELS PLATFORM**



PERFORMANCE ENERGY IS AN **EMERGING SEGMENT** 

**CONSUMERS WANT ENERGY** AND HIGH FUNCTIONALITY TO **FUEL THEIR WORKOUTS** 

- **NATURAL CAFFEINE**
- ZERO SUGAR. ZERO CALORIES
- BCAA'S
- L'ARGININE
- **B-VITAMINS**

### No.1 Performance **ENERGY BRAND IN THE UK**





£6.9M

**MAT TY** 

IN GB









**Hydrosport Super** 

Fuel

£1.9M **MAT TY** 

## **GB 2022 NPD**



## Introducing MONSTER KHAOTIC



Monster Khaotic is a tropical orange twist with Monster's Energy Blend. We lightened-up the flavour and adjusted the juice blend to create a taste that is better experienced than describe

For our new paint job, we called on long-time friend and legendary street artist RISK. His iconic West Coast style and vibrant presentation perfectly captures the spirit of Khaotic

Launch: Q1





## SUMMERTIME IN A CAN, TO ENJOY ANYTIME!

**Ultra Watermelon** is summertime in a can so you can enjoy it anytime.

**Zero sugar, easy-drinking refreshing flavor** with the explosive Monster energy blend to light-up those hot summer nights.

Unleash the Ultra Beast!

Launch: Q1





GOLD. The color gold is the color of success, achievement and triumph.

Pineapple. The fruit of the Gods.

With zero sugar, easy-drinking ULTRA GOLD has the heavenly fresh flavour of biting into a perfectly ripened golden pineapple.

Unleash the Ultra Beast!

Launch: Q1

## **GB 2022 MARKETING PLAN**



### **GB MARKETING 2022 OBJECTIVES**

#### BUILD BRAND EQUITY

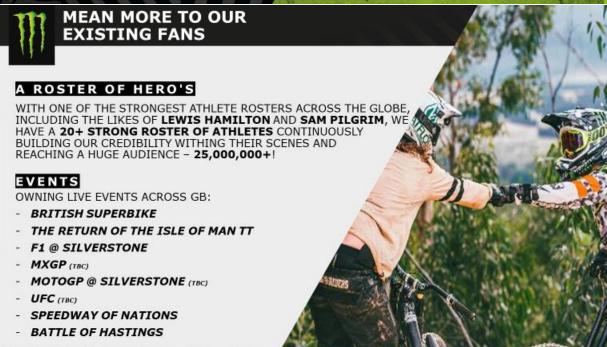
CONTINUE TO BUILD BRAND EQUITY THROUGH CREDIBLE AND MEANINGFUL ACTIVITY TO OUR CORE TARGET AUDIENCE





### INCREASE ROS

INCREASE ROS BY RECRUITING NEW CONSUMERS & STIMULATE CONSUMPTION FREQUENCY WITH **EXISTING FANS** 



### THE WORLDS' **GREATEST ROSTER**



### **REACH AND RESONATE** WITH GEN-Z

### THE SENDERS CLUB

PROGRESSING THE SENDERS CLUB TO REACH MORE STUDENTS AND RECRUIT NEW FANS TO THE BRAND THROUGH A BIGGER STUDENT AMBASSADOR **PROGRAM** 

#### MONSTER ROOTS

CONTINUE SUPPORTING OUR SCENES THROUGH EVENT SUPPORT, STOCK DROPS AND MEDIA PROJECTS - ALL REVOLVING AROUND OUR TARGET SCENES

#### NSE

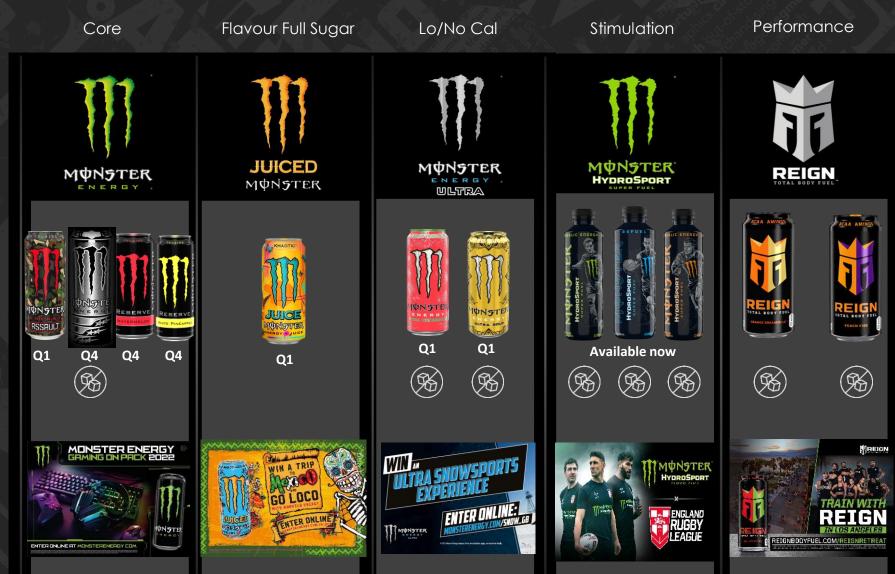
TAPPING INTO THE HEART OF THE GRASSROOTS GAMING SCENE BY A CONTINUE PARTNERSHIP WITH THE OFFICIAL UNIVERSITY GAMING LEAGUE - NSE





### Monster Energy's Big Bets for 2022





Other Overlays Across the Year are Available







Mid Tier £







Q2



Additional Opportunities



Slimline Chillers

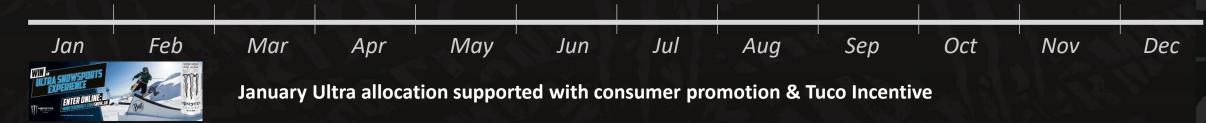


\*NPD Launch dates are subject to change





## **2022 Monster HE Tuco Activation**



**Instant Win Kits** 





Sampling at Key University Campuses & Instant win kits



Monster Range allocation supported with consumer promotion

MEC Sampling - Monster Trucks - Gaming Camps - Senders Club -



On Pack Promotion product allocation — Bespoke HE incentives & Retail Incentives





Meal Deal Support Available all year



## Planogram Monster Equipment







GS4



G9 G11

MEC Vendor



## Planogram Main Chiller

| Tuco Retail       | All MEC<br>PLATFORMS | MONOTER   | MIGNEY TEP | JUICED   | MIN-STERC<br>Primodium | REIGN | A. |
|-------------------|----------------------|---|------------|--|------------------------|-------|----|
| Tuco Restaurants  | 5 SKUS               | West of the State | morare.    |  | SULUE:<br>Bulk 201     |       |    |
| Tuco Grab & Go    | 4 SKUS               |   |            | Tell a re-   |                        |       |    |
| Tuca Coffee Shaps | 3 SKUS               |   | - Carlotte | The same of the sa |                        |       |    |
| Tuco Bars         | 3 SKU                | Winds.  |            | Maria  |                        |       |    |



## Tuco Sampling





# Sustainability

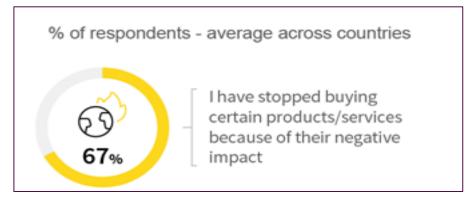
**TUCO** 



## **Sustainability – Burning Platform**

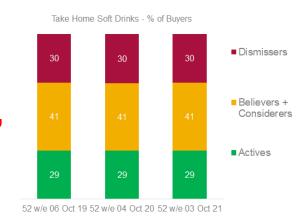


Companies and brands that are able to attract sustainable shoppers will be rewarded





Almost 1 in 3 Soft Drinks shoppers are "Eco Active"



Defined on outlook

If Eco Actives continue growing at the rate they have been growing over the past two years, 62% of the GB population will be and Eco Active by 2030.

Predicted annual category loss by 2031 FMCG categories at risk from under-index with Eco Actives in 2021



Always refreshing.

wobbler

Always refreshing.

### SUSTAINABILITY- Phase 1 : POS kits, digital still & animated banners





barker

Always refreshing. Now 100% recycled.



Coca Cola poster



Cooler vyni

A5 strut card

**COCA COLA W&I 100% RPET POS KITS** Stock Code: CC460COC21K6B





COCA COLA 100% RPET W&I MINI COOLER FIN (SGL) Stock Code: CC400COC21P0E



Stock Code: CC013C0C21P1Z



Stock Code: CC007C0C21P8Z





1920px x 1080px, 7 &9 inch screen

## **W&I LOS – Sustainability**

### **POS kit**







#### barker



Cooler flash





A5 strut card

### **COCA COLA W&I 100% RPET POS KITS**

Stock Code: CC460C0C21K6B



### At points of purchase / fixture



1. Digital banner 1920px X 1080px (static)

100%

**Pre Shop** 

- 2. Digital banner: 1080px X 1920px (static animated)
- 3. Digital banner for app/ client home page: 588px X 199px
- 4. GIF/ tile for social media/app ( static/animated)

- 1. Poster: at entrance of canteen/restaurant
- 2. Dairy mini fins: in diary deck
- 3. Wobbler /barker: on soft drink fixture /dairy/cooler
- 4. Cooler flash corner: on cooler door
- 5. Strut card :by counter ( hot food or deli) / check out
- 5. Counter unit: limited stock available
- 6. FSDU: if allowed on site near fixture (limited stock available)



**FSDU** 



Counter unit and inserts

### SUSTAINABILITY- Phase 2: Theatre Arch and recycling bins











# Where /how to use :

- Restaurant /canteen foyer
- Breakout areas in client
  - For experiential/ sampling
- Trade show

- Restaurant /canteen,
   by checkout/near soft drinks fixture
- Criteria to be reviewed/ agreed

- Restaurant /canteen foyer
- Customer to have core range
- Build relationship with customer.
- Max 2 per site

Restaurant /canteen foyer Customer to have core range listed, red score of above xx

### **SUSTAINABILITY- Phase 2: Merchandise**

Original concept visuals below but, we will develop those 3 items with the 100% Recycled PET toolkit



### **Toolkit**

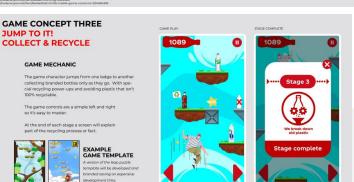


## SUSTAINABILITY - Phase 3: engagement /education/ interaction: Pledge to play game









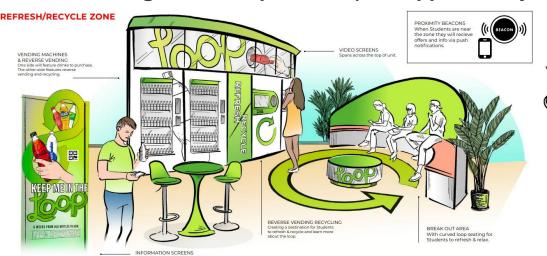


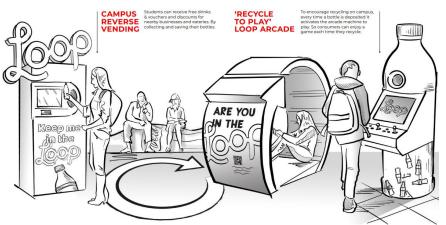
The game is activated once the bottle is dropped into the slot to encourage recycling

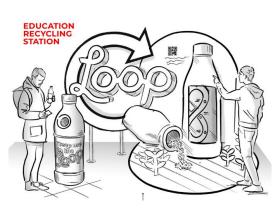
# COCA GOLA EUROPACIFIC PARTNERS

### SUSTAINABILITY - Phase 4 : Higher Ed recycling zone concepts

Visuals of original concept below (not approved by KO)







Visuals of further key viz concepts to avoid using the 'Loop' ( Also not approved by KO)











REFRESH, RECYCLE, REPEAT.
FROM YOU TO NEW IN 6 WEEKS.
KEEP COMING BACK FOR MORE!
DON'T WASTE A GOOD THING!
SURPOYING ING.

LWAYS BACK FOR MORE

SEE YOU SOON...

HI, I'M BACK AGAIN...

Supporting line.

used to new in just 6 week

### **SUSTAINABILITY - VENDING**













