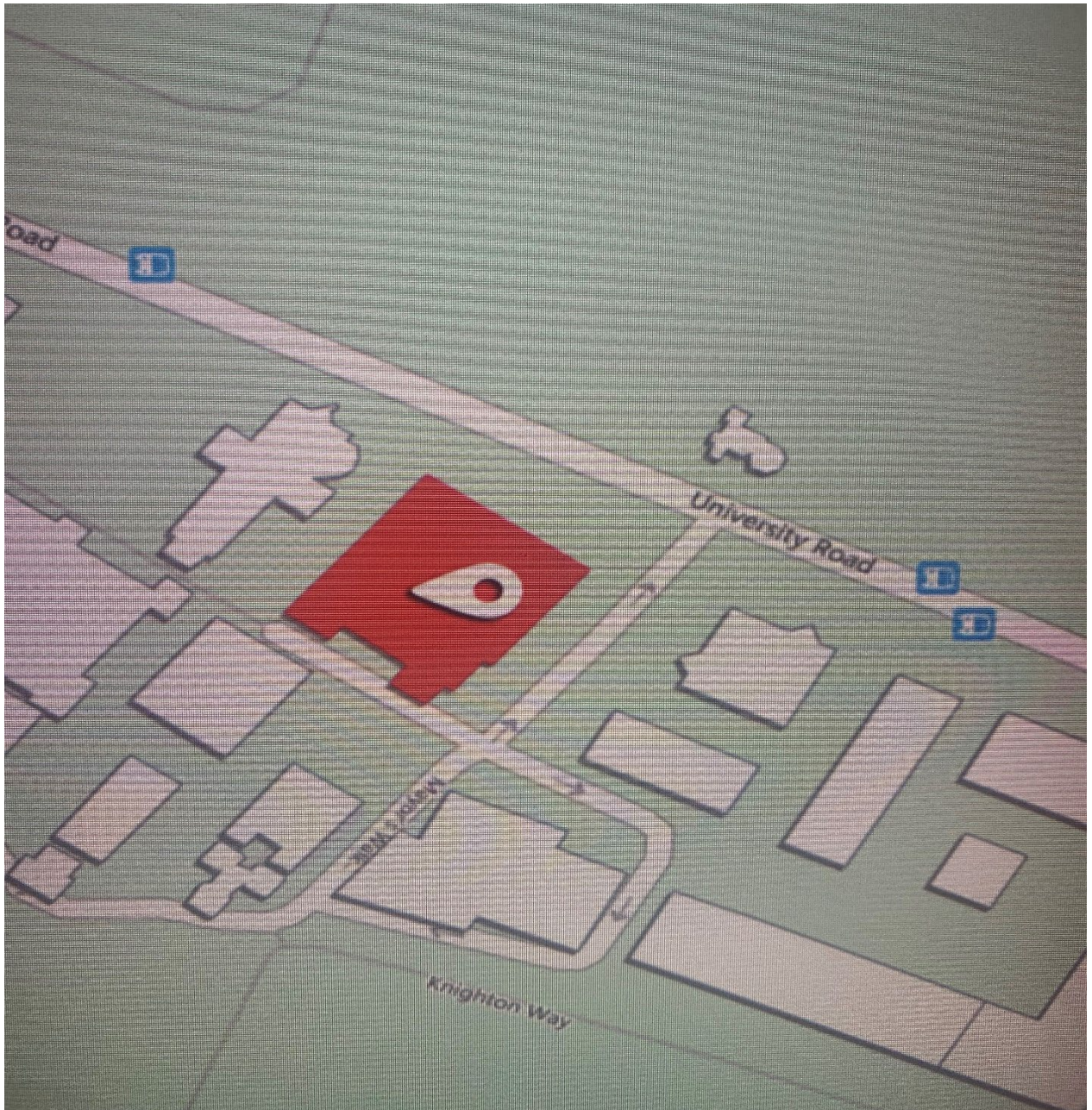


**Midlands Regional Meeting**  
**Monday 21<sup>st</sup> March 2022 at 12 Noon**  
**Percy Gee Building, University of Leicester**  
**University Road, LEICESTER LE1 7RH**

- 12:00 pm** Meet outside the Percy Gee Building (campus map and details on parking attached)
- 12:30 pm** Tour of the Food Court and Lunch
- 02:30 pm** Leave campus to head to College Court for our afternoon meeting. We will also be having dinner in the evening here and overnight accommodation

**College Court, Knighton Road, LEICESTER LE2 3TQ**

- 03:00 pm** Regional Meeting begins
1. Welcome and Apologies
  2. Presentation by Bushra Alsalehi of VFC Foods
  3. TUCO Board & General Update **KG/DN/GK/GB**
  4. TUCO Framework Updates **HMW**
  5. Academy Update/Events **SM**
  6. Forum Activity Discussion **SR/All**
  7. Commonwealth Games Presentation - Clive Singleton **CS**
  8. Member Updates – Round the Table **All**
  9. Presentations for future meetings **All**
  10. AOB
  11. Next Meeting Date
- 05:00 pm** Meeting finishes
- 06:00 pm** Drinks Reception followed by Dinner and overnight stay



Percy Gee Building is marked in red



# Freemen's Common multi-storey car park

## Parking tariff

MSCP Pay and Display	General/Visitor
Up to 10 min drop off	Free
Up to 3 hours	£4.00
3 to 6 hours	£6.00
6 to 9 hours	£8.00
Up to 12 hours	£12.00
Nights (6pm-7am)	£5.00

**CARD PAYMENTS ONLY** – You can pay using your card at the kiosks located in **Basement** and **Ground floor** or you can pay when you exit the car park.

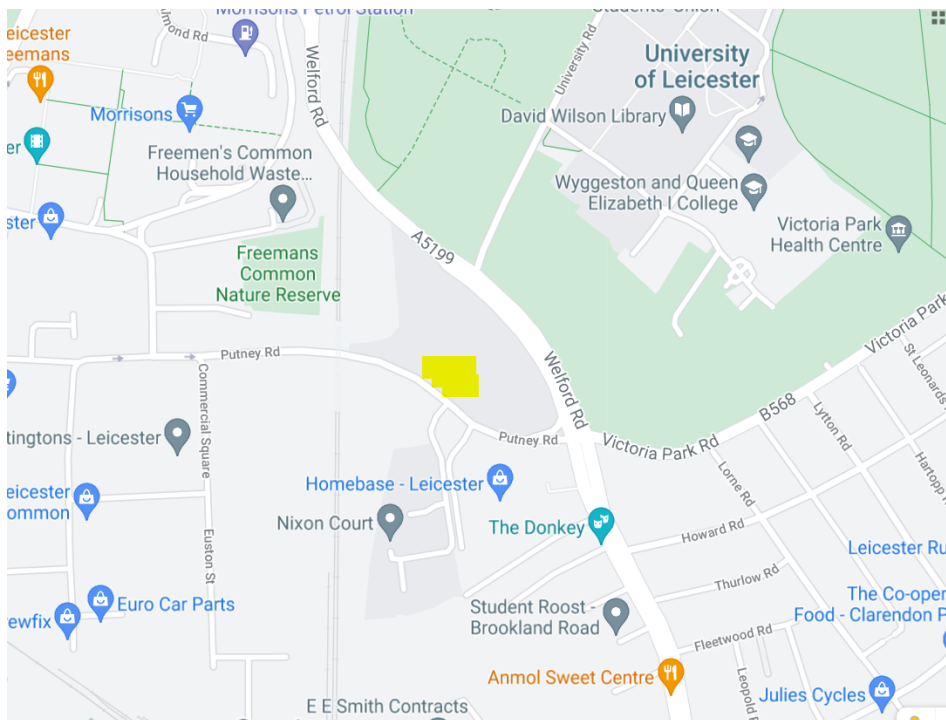
The University of Leicester does not accept any responsibility for any vehicle parked in this car park. All vehicles are parked at the owner's risk.

In an emergency please contact Security Team 0116 252 2023

## Weekend Rate

Saturday	£5 per day
Sunday	£5 per day

The car park is located on Putney Road, Leicester LE2 7TG. The entrance is opposite Nixon Court accommodation. Please see location highlighted in yellow:



# Travel Information



## Bike

College Court provides 34 secure covered cycle parking spaces. All of the roads surrounding us are advisory cycle routes and in addition, there are some marked on-road cycle routes on Knighton Road and London Road.

Visit [www.leics.gov.uk/index/environment/countryside/cycle\\_trails/leicestercyclingmap.htm#downloads](http://www.leics.gov.uk/index/environment/countryside/cycle_trails/leicestercyclingmap.htm#downloads) to download a map of Leicester City Centre cycle routes.

## Bus

There are a number of excellent bus services around College Court, operated by Arriva Midland. You can catch numbers 44 and 44A between Leicester City centre and Knighton approximately every 10 minutes Monday to Friday, and every 15 minutes on Saturdays.

In addition, services 80 and 80A run past the front of College Court, along Knighton Road between Leicester City centre, the University of Leicester and the Oadby Halls of Residence.

There are two bus stops closely located to College Court, one at the end of Queens Road, opposite the front of College Court and the second on Carisbrooke Road, at the rear of the overflow car park.

Please refer to the map overleaf for further details. Visit [www.arrivabus.co.uk](http://www.arrivabus.co.uk) for timetables and maps of bus routes in Leicester.

## Car

College Court is conveniently located within easy reach of the M1 and M69 motorways. **Please use the postcode LE2 3TQ or Knighton Road, Leicester when using a SatNav device.**

College Court offers ample complimentary car parking spaces, including designated disabled bays. Access is available from Knighton Road and barriers control access to and from the car park.

## Foot

There are street-lit footways on both sides of Knighton Road and Carisbrooke Road that connect to the wider pedestrian infrastructure within the city. Please refer to the map overleaf for further details.

College Court is committed to promoting and encouraging the use of sustainable travel for both employees and visitors. We actively encourage visitors to utilise the extensive public transport network available within Leicester city and provide covered cycle racks for those choosing to take advantage of the National Cycle Route and designated cycle lanes that pass right outside our entrance.

## Train

College Court is only 1.4 miles from Leicester Train station, where guests can travel only 70 minutes from central London. There is a taxi rank based at Leicester Train Station. A taxi to College Court shall cost approximately £6.00.

## Car Share

This is a free scheme, set up by Leicester City Council and Leicestershire County Council. The website allows people to log in, state where they are travelling to and from, and whether they are seeking or providing a lift. Car sharing matches are then sent over a secure email.

[www.leics.gov.uk/transport\\_downloads](http://www.leics.gov.uk/transport_downloads) – includes links to bus maps and timetables within Leicester city, as well as Park and Ride facilities.

[www.sustrans.org.uk](http://www.sustrans.org.uk) – provides maps of walking and cycling routes.

[www.nationalrail.co.uk](http://www.nationalrail.co.uk) – provides train information including live departure and arrival times, fares, discounts, special offers and a journey planner.

[www.travelineeastmidlands.org.uk](http://www.travelineeastmidlands.org.uk) – provides public transport journey route maps, stops along a route and the specific bus numbers covering a journey.

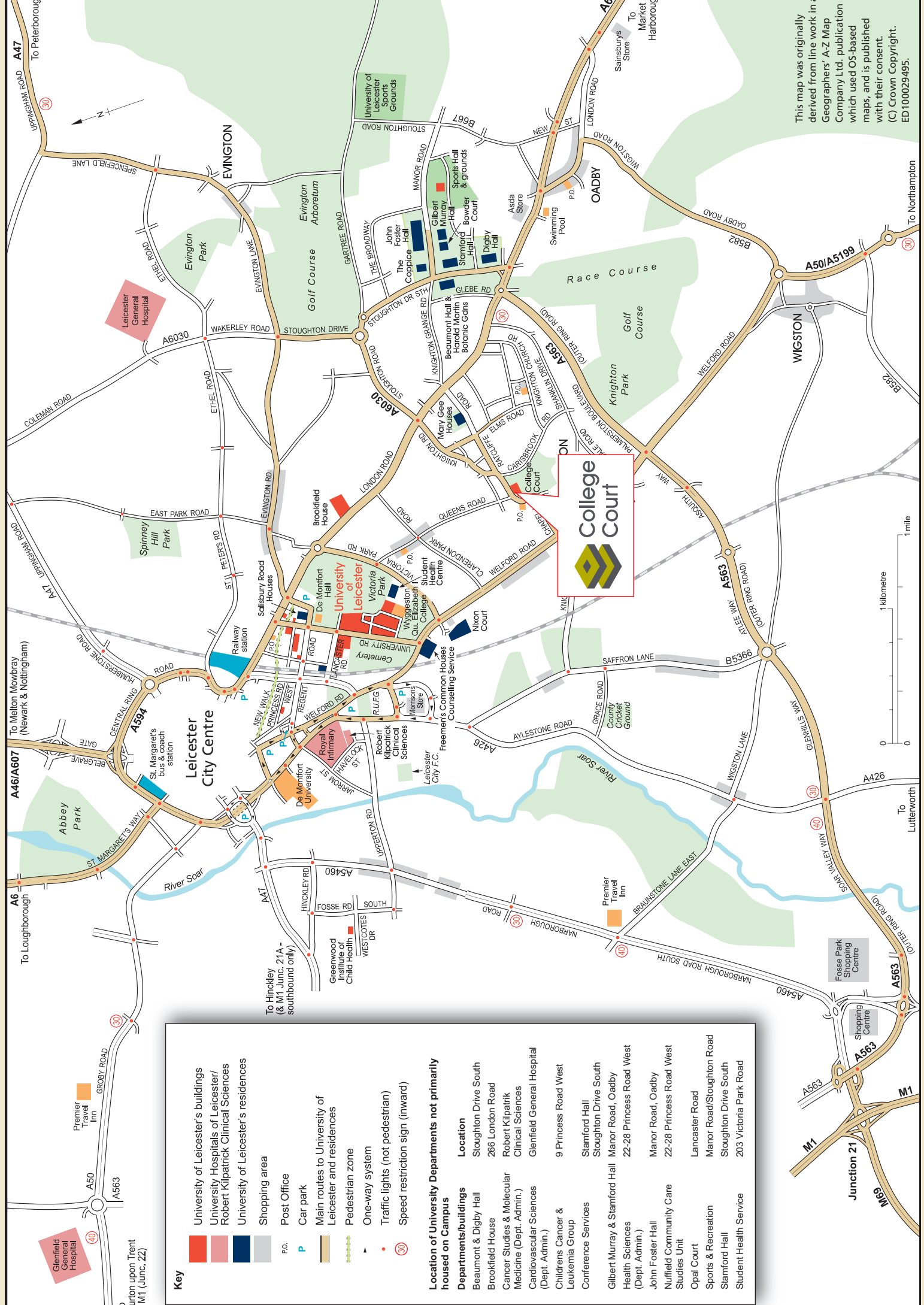
For more information visit: [www.collegecourt.co.uk](http://www.collegecourt.co.uk)

**College Court Conference Centre**

Knighton Road, Leicester LE2 3UF

Tel: 0116 244 9669 Email: [info@collegecourt.co.uk](mailto:info@collegecourt.co.uk)

[www.collegecourt.co.uk](http://www.collegecourt.co.uk)



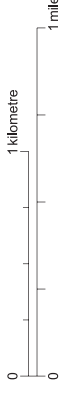
This map was originally derived from line work in a Geographers' A-Z Map Company Ltd. publication which used OS-based maps, and is published with their consent. (C) Crown Copyright. ED100029495.

**Key**

- University of Leicester's buildings
- University Hospitals of Leicester/ Robert Kilpatrick Clinical Sciences
- University of Leicester's residences
- Shopping area
- Post Office
- Car park
- Main routes to University of Leicester and residences
- Pedestrian zone
- One-way system
- Traffic lights (not pedestrian)
- Speed restriction sign (inward)

**Location of University Departments not primarily housed on Campus**

Department/buildings	Location
Brookfield House	Stoughton Drive South
Cancer Studies & Molecular Medicine (Dept. Admin.)	266 London Road
Cardiovascular Sciences	Robert Kilpatrick
Childrens Cancer & Leukemia Group	Clinical Sciences
Conference Services	Glenfield General Hospital (Dept. Admin.)
Gilbert Murray & Stamford Hall	9 Princess Road West
Health Sciences (Dept. Admin.)	Stamford Hall
John Foster Hall	Stoughton Drive South
Nuffield Community Care Studies Unit	Manor Road, Oadby
Opal Court	22-28 Princess Road West
Sports & Recreation	Manor Road, Oadby
Stamford Hall	22-28 Princess Road West
Student Health Service	Lancaster Road



To Burton upon Trent & M1 (Junc. 22)

To Melton Mowbray (Newark & Nottingham)

To Peterborough

To Lutterworth

To Northampton

To Market Harborough

To Hinckley (& M1 Junc. 21A - southbound only)

To Loughborough

To Melton Mowbray (Newark & Nottingham)

To Melton Mowbray (Newark & Nottingham)

To Peterborough

## TUCO Midlands Region Virtual Meeting

Thursday 21<sup>st</sup> October 2021 at 2:30 pm via MS Teams

### MINUTES

<b>Attendees:</b>	Stuart Rutty [Chair]	Wolverhampton
	Rob Bean	Leicester
	Bob Crossley	Nottingham
	Mark Gane	Leicester
	Mike Guest	Halesowen
	Judith Hoyle	TUCO Secretary
	Chris Jarram	Nottingham
	Sarah McLoughlin	TUCO Academy
	Hannah Myton-Wright	TUCO Category Manager
	David Nuttall	Harper Adams
	Nicola Penn	Nottingham
	Richard Plummer	Leicester College
	Louise Sherratt	Birmingham
<b>Apologies:</b>	Dan Brazill	Loughborough
	Gavin Brown	Leicester
	Kate Glynn	Aston
	Ivan Hopkins	Nottingham Trent
	Gagan Kapoor	Loughborough
	Clive Singleton	Warwick
	Audrey Taylor	Wolverhampton
	Matthew Thorpe	Harper Adams

#### 1. Apologies for Absence

Apologies as listed above.

#### 2. Minutes of the Last Meeting

These were taken as agreed.

#### 3. Presentation by Gavin Fowler of Fulfil UK

#### 4. TUCO Board Update (David Nuttall)

David's tenure had come to an end as from the September Board Meeting but he ran through the main points from the Board Report. An article had appeared in the TUCO magazine on the new Board members. Gavin Brown had been talking to Loughborough about their procurement partnership and has been trying to persuade them to take on TUCO Online.

Uptake of ProcureWizard has slowed down somewhat recently. Implications of supplier shortages and staff shortages were being discussed. In the next few weeks TUCO will be sending out a Member Satisfaction Survey and a Staff Satisfaction Survey. Matthew White will be taking over as Chair of the PS100 later next year. The Winter Conference will be going ahead as a face-to-face event on 9<sup>th</sup> December. Durham University will be going out to tender for their procurement. David has also stepped down as Chair of the Sustainability Group and Matt Tebbit will be taking over this role working closely on the rolling out of Menus of Change. At the September meeting we had a presentation from the Humane Society and David would highly recommend their training.

The lease on National House will expire next year and will not be renewed. Future premises for TUCO will be discussed at the Board meeting. The apartment has received funding for the work on the cladding. The current tenants have paid their rent in full in advance and this will now be treated as an investment.

The Board had discussed Crown Commercial Services at the last meeting and it was acknowledged that they are a TUCO competitor.

## 5. Procurement Update

*White Label Delivery App:* The standstill period has now ended so it just remains for Terms and Conditions to be negotiated then this will go live in the next few weeks.

Nicola Penn has requested supplier details

*Temporary Staffing:* Went live on 1<sup>st</sup> October and is now in Regional Lots.

*Food Waste Management:* This goes live on 1<sup>st</sup> November and comprises nine lots.

- Lot 1 On-Site Food Waste Innovation
- Lot 2 - Lot 2 Waste Disposable Cups
- Lot 3 - Waste Coffee Grounds
- Lot 4 - Off Site Food Waste Collection
- Lot 5 – Food Waste Oil Collection and Disposal Service
- Lot 6 - Catering Packaging Collection and Recycling Service
- Lot 7 - Compostable Packaging Waste Collection Service
- Lot 8 - Food Waste Management Systems
- Lot 9 - Surplus Catering Equipment

*Sandwiches:* Now extended until 30<sup>th</sup> June 2022 so the new tender process will commence after Christmas.

*Soft Drinks:* This has been extended to 30<sup>th</sup> September 2022.

*Catering Light and Heavy:* This has now been extended until 12<sup>th</sup> November 2022 and Hannah is looking for volunteers for the Tender Working Party on this.

*Alcohol:* This has been extended to 15<sup>th</sup> January 2023.

*Milk and Bread:* Has been extended until January 2022. The SQ is live and returns are currently being evaluated.

*Fresh Fish and Seafood:* The current agreement has been extended until 1<sup>st</sup> May 2022 and the new one is due to go live on 2<sup>nd</sup> May 2022.

*EPOS:* This is now complete and details of all suppliers are on the website. The Access Group have now been accepted onto this.



*Kitchen Equipment Maintenance:* 3 new suppliers have been added on to this. Sylvester Keal, CMK and William Freer

*CICS DPS:* This went live on 1<sup>st</sup> June 2021 with 25 suppliers on there. New submissions will be added after 18<sup>th</sup> November which is when the SQ next closes.

*Temporary Structures:* Nicola had advised anyone wishing to book a marquee to book early as there may be double the number of bookings for next year for Graduations etc.

*Kinetics:* Head of Contracts Jane Eve is on the national Tender Working Party for this. Tender documents are being pulled together at the moment and there will be 4 Lots on this.

- Lot 1 Student Accommodation Management System
- Lot 2 Conference/Events Management System
- Lot 3 Catering Management System (delivered catering)
- Lot 4 One Stop Shop

Demonstrations are taking place during October.  
Stuart requested an update on dates for this one.

Members were advised that with all DPS' they are required to complete a compliant stage 2 supplier competition. TUCO can assist with this and run the call off on your behalf.

## Price Changes

*DipChem:* Catering 24 and Bidfood have issued price increases. Stephenson's and Bidfood price increases are effective from September. Overall price increases in December.

*Catering Light and Heavy:* This is due to increasing freight and raw material costs.

*Soft Drinks:* Increases from October.

*Alcohol:* Increases from May.

*Sandwiches:* We are trying to ensure that increases are in line with CPI at 3%.

*Grocery, Frozen and Chilled:* New increases.

*Hot Beverage:* New increases.

## Other Updates

*Sandwiches:* Roberts Bakery's cancelled orders for bread causes a knock-on effect.

*Heineken:* There were problems with Nitrogen shortages but this has all been sorted out now. Statements on driver shortages and regular updates on supplier issues are being posted on the website and in the Newsletter.

*New Product Development:* We have a new page on our website for NPD. If brand owners and manufacturers are struggling to get a route to market then can showcase their products for a 4 week period for members to order samples free of charge and then give feedback.

*Quarterly Spend Reports:* These will be sent out this month.

*Sustainability:* TUCO will be hosting a 'Veganuready' webinar on Thursday 11<sup>th</sup> November with suppliers showcasing their plant-based products. Bidfood are working towards being carbon neutral by 2050.

Rob asked if it would be possible to get an overview of price rises across the board. He would like some background back-up information for people to understand how prices are continuing to rise and for members to be able to justify price increases at their institutions.



Stuart asked if it would be possible to do this through ProcureWizard. At Wolverhampton, every price increase over 3% has to have the pricing policy document on it.

Nicola asked when the Delivery App would be available and which suppliers are on this.

## 6. Academy Update

In September we completed nine fact-to-face courses. Before these could take place a Risk Assessment process against COVID had to be done. Other on-site courses include:

- L3 Refreshers
- L2 and L3 Food Safety
- Customer Service
- L2 Healthy Food and Special Diets
- Allergens
- HACCP
- Mental Health
- L3 Supervising First Aid for Mental Health
- Menu Engineering
- Presentation Skills
- Mentoring

Over the last 18 months we have achieved another 200 qualifications for compliance courses. Compliance courses for full members are charged at cost price.

The 'Recruitment and Retention' webinar took place today (21<sup>st</sup> October) and a tool kit will be made available as part of this.

We also have several other webinars coming up:

- Calorie Labelling (18<sup>th</sup> January)
- Food Trends (run by the foodpeople) - 9 new food trends will be split down into 3
- Youth Nutrition

The 'Veganuready' Innovation Day will take place on 11<sup>th</sup> November which will include plant-based products showcased by suppliers. HSI Chef Jenny Chandler will be taking part and registration for this is now live on the website and addresses are needed to arrange the sending of samples to attendees.

We have two new 'plant-based' study tours in the pipeline:

- Newcastle 25<sup>th</sup> – 26<sup>th</sup> November
- London 1<sup>st</sup> – 2<sup>nd</sup> December

These will incorporate street-food, restaurant food and plant-based breakfasts and both are at a cost of £99.00 fully inclusive. We would therefore ask places to be restricted to two delegates per institution. We are currently awaiting confirmation on numbers then will be looking for a 'Plant-Based Champion' from each institution.

Our 'in-person' Winter Conference will take place on 8<sup>th</sup>/9<sup>th</sup> December at East Midlands Conference Centre, University of Nottingham with the theme of 'Food Trends'. This is to coincide with the release of our latest piece of research on trends and we will be bringing copies of the booklet along. Key speakers include Charles Banks (thefoodpeople) and Sat Bains.

We have applied to be a member of the CPD Organisation so that members will receive points for attending such things as Academy courses, Conference etc.

Following a past study tour to California, we are now working with Menus of Change and their research collaborative. There will be some digital training on this with its 24 principles but you do not have to adopt all of them you can pick and choose which ones suit you best.

## 7. Forum Activity Discussion

Amongst the topics currently on there are Sales 2021/2022 and how they are comparing to pre-COVID days and Food Composters.

Stuart asked about the likelihood of a TUCO Online User Group taking place any time soon – this is in the process of being arranged. He mentioned labelling and the nutritional changes coming into effect as from November. Wolverhampton have gone with Plan Glow but the interface with ProcureWizard is not ready. Nottingham are with Data Code Genie but the API is not ready yet. Data Code Genie are also being used at Leicester. These interface delays means that members are having to manually create labels.

Regarding the portal for allergens, Rob feels that ProcureWizard falls down massively. Product shortages have resulted in different ingredients and substitutions and Chefs are having to check the allergens against the products coming in. The data for the allergens should be live from the portal instead of having to be printed off – we would not be reporting these issues if that was the case. Delays with developments that were promised years ago in some cases. The group also went on to discuss the work involved in setting up the system with Nottingham investing a lot of man hours across all departments to get this done – not as smooth as they were expecting! Training also came up and those who have had PW training, felt the speed at which it is delivered is too fast.

### *Starbucks*

Nicola explained that their tender has gone out and Costa have already submitted. Mark added that Leicester are still looking around the market. Stuart commented that the situation with deliveries was particularly bad. At Birmingham, they are putting their own range of sandwiches in their Starbucks' store as they do not deliver. It is doubtful that they will change over because of the legal complications. At Leicester Starbucks threatened to take staff from there to their other stores. Costa have informed them that the cost of setting up the store will be reduced considerably as they already had some equipment in there. Despite the issues, members agreed that the Starbucks brand remains very popular.

## 8. Member Updates

### *Leicester*

Mark asked what people's expectations are from a hospitality point of view? Recruitment is proving to be a nightmare and the quality of staff coming through is very poor.

They have reduced their in-house production of bakery products because of Natasha's Law. Rob added that September was a very busy month hospitality-wise but pricing is an issue. They are running at just under 60% of income compared to previous years. The campus is busy with students but there is a huge decrease in members of staff working on campus. Their new food court opened in May and is proving popular. Stuart asked if they had reduced their level of hospitality for another reason or because they do not have the staff to deal with it. They have taken over the previously outsourced catering at College Court.

### *Nottingham*

Chris now has a new role as Head of Catering but they are suffering from a staff shortage. Bob is 9 Chefs short so they had to put existing ones on a better contract. They have over 4,000 students on campus with 12 Halls of Residence. 70% of their cafes are open now but because most of these had been closed for some time, their IT people had turned all the credit card machines off. On their Jubilee Campus the Starbucks outlet is very very busy. For the catered halls, isolation students have meals delivered to their rooms but the students in town have boxes of food delivered to them which is enough to last for 10 days.

### *Wolverhampton*

Lectures with classes of 50 or over either have to be split or done online. They closed many of their outlets but income is now back up to 60%. They have been forced to change their hospitality offering quite considerably by buying platters in from Tiffin and then dropping them off with plates and napkins. However, they only make around 35% profit on this but it comes all boxed and labelled. Their annual Staff Awards had to be done virtually but they did have graduation in September where instead of having a drinks reception they gave the students a small bottle of Prosecco in a goodie bag.

### *University of Birmingham*

Louise submitted the following update:

- Birmingham has been through a Catering Review which has resulted in lots of changes, lost circa 80 staff all voluntary and a few familiar faces.
- We are just starting on our "Food Story" journey which is based on 3 pillars - Inclusive, Authentic, Sustainable.
- Our overarching brand is now known as 'Food Fellows'
- We are working very closely with local suppliers, butchers, bakers, and have partnered with a local coffee roaster which is our premium brand in some of our catering outlets.
- The University has opened (refurbished) the "Old Bank – The Exchange" on New Street which houses a coffee shop and some fabulous spaces for hospitality, conferences and events.
- Completed 2 lots of graduations and now planning for the Christmas graduations which will be held in doors.
- As a department we are seeing the same issues as everyone else - stock issues especially with the brands, reduced trading compared to 2019, lots of vacancies and finding it hard to recruit.
- Working with the NUS to gain Green Impact Award - awaiting the audit
- And of course - we are hosting the Commonwealth games in 2022!



## 9. Any Other Business

As there was no further business, the meeting was duly closed.

## 10. Date of Next Meeting

The first meeting of 2022 will be held around late January/early February and will be a face-to-face meeting to visit the new Food Court at the University of Leicester. It will include a networking event in the evening.

# TUCO Framework Report

Submitted by Jane Eve, Head of Contracts

Jane.eve@tuco.ac.uk

Version: January 2022

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## Contact details – TUCO Contracting Team

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## About TUCO's framework agreements

### We currently use 3 types of procedure under Public Contracts Regulations 2015

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- Restricted** The 2 stage, restricted procedure permits TUCO to "pre-qualify" suppliers based on their financial standing and technical or professional capability so as to narrow the number permitted to submit bids at the ITT stage (i.e. stage 2).
- Open** In an open procedure, anyone may submit a full tender as there is no "pre-qualification" of bidders.
- DPS** There are two stages to this procedure; similar to the more commonly used restricted procedure, stage one is the pre-qualification stage and stage two is the award stage. **TUCO have already carried out stage one in order to create a pre-qualified list of suppliers however approved users (i.e. Buyers / TUCO Members) MUST complete Stage 2.** Approved users (buyers, TUCO members) award individual local contracts through the DPS. The buyer (TUCO member) invites all potential suppliers on the DPS (authorised supplier list) or within a particular lot to participate in a further competition bid for a specific contract. Suppliers must have a minimum of 10 days to submit their tender. Suppliers are not obliged to bid. All stage 2 document templates have already been created and are available for members to download and tailor to their individual requirements before issuing to the DPS suppliers. A contract award notice must be placed within 30 days of award by the TUCO member.

FCS

### TUCO's Further Competition Service

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We recognise that some of our members do not have the resources or product knowledge to maximise the benefits of our agreements or to constantly benchmark pricing and service. That's where the TUCO FCS service can help.

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#### TUCO run FCS across the TUCO agreements

Offered for free for members, analysing your procurement methods remotely and helping you get the best deal using the TUCO frameworks. Think of it like an audit of your procurement.

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#### Offering more value for members

After speaking to some of our members about their buying practices, we know that we can provide one-on-one support to really drive down prices further.

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#### The benefits

The contracting team will help you to drive greater efficiencies and savings that are specific to your institution. The day to day procurement will remain with you but TUCO will offer the added value part: we'll carry out a review of their procurement, your buying habits, and with the permission of that member we will conduct a further competition across our agreements and refine the terms and conditions under which they're buying. Single-source or dual-source products and really leverage your position and maximise. A benefit of this is the consolidation of products into the core list so that you are benefitting fully from TUCO's net prices, which are proven to be industry leading.

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## Alcohol

Supply and distribution of Draught Beers & Cider (Lot 1), PPS Beers & Cider (Lot 2), Spirits & fortified Wines (Lot 3), Core Wines and all wines (Lot 4), One Stop Shop (Lot 5) and Independent Brewers (Lot 6)

**Start: 16/01/20 End: 15/01/23**

Current status	Extended (3 <sup>rd</sup> year) until 15 <sup>th</sup> January 2023					
OJEU Process	Restricted Procedure. Supplies. Ref: 2020/S 041-098051					
Call off guidelines	<ul style="list-style-type: none"> <li>Call off via:               <ol style="list-style-type: none"> <li>Direct award without re-opening competition, <i>or</i></li> <li>Mixture of direct award and mini-competition (New), <i>or</i></li> <li>Mini competition</li> </ol> </li> <li>Lotted by category not region; therefore all suppliers in that Lot must be invited to bid</li> <li>See Buyers Guide &amp; Tender Evaluation Report for full details</li> <li>Further competition service available, free of charge, to TUCO members</li> </ul>					
Framework Savings	Process savings £6k					
Category Manager	Hannah Myton-Wright					
Pricing	31 <sup>st</sup> March 2020 and then annually 1 <sup>st</sup> March (to include budget changes)					
<b>Supplier/Lot</b>	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>	<b>6</b>
Bidfood Unity Wines		○	○	○		
Carlsberg Marstons Brewing Company Ltd	○	○	○	○	○	
House of Townend			○	○		
JW Filshill		○	○			
LWC Drinks	○	○	○	○	○	○
Matthew Clark Wholesale	○	○	○	○	○	
Molson Coors Brewing Co	○	○	○	○	○	
SH Jones			○	○		
SIBA						○
Stewart Wines				○		
Tanners			○	○		
Contract Management	<ul style="list-style-type: none"> <li>Heineken no longer delivering direct (via Matthew Clark Wholesale or LWC)</li> <li>Suppliers can review pricing March 2020; then remains fixed for 12 months</li> <li>Contractual terms have now been finalised with Carlsberg and their price files are available to view and download from their supplier webpage (July 20)</li> <li>Annual contract review meetings (2021) took place over MS Teams on 2<sup>nd</sup> February</li> <li>CRMS for 2022 are scheduled to take place in February (7<sup>th</sup> &amp; 8<sup>th</sup>)</li> <li>Carlsberg have changed their name from Carlsberg UK to Carlsberg Marstons Brewing Company Ltd. No change to company number or requirement to novate the contract.</li> </ul>					

## Catering Light & Heavy Equipment

Supply and distribution of **Light Catering Equipment – one stop shop (Lot 1)**, Catering Uniforms (Lot 2), Sustainable Alternatives to Disposables (Lot 3), Cookware (Lot 4), Refrigeration (Lot 5), Cold Rooms / Walk in Freezers (Lot 6), Ware washing (Lot 7), Ventilation (Lot 8), Heavy Appliances (Lot 9) and Heavy Equipment – one stop shop (Lot 10)

**Start: 13/11/18 End: 12/11/22**

Current status	Extended (4 <sup>th</sup> year) until 12 <sup>th</sup> November 2022									
OJEU Process	Restricted Procedure. Supplies. Ref: 2018/S 087-195129									
Call off guidelines	<ul style="list-style-type: none"> <li>• Call off via:               <ol style="list-style-type: none"> <li>1. Direct award without re-opening competition, <i>or</i></li> <li>2. Mixture of direct award and mini-competition (New), <i>or</i></li> <li>3. Mini competition</li> </ol> </li> <li>• Lotted by category not region; therefore all suppliers in that Lot must be invited to bid</li> <li>• See Buyers Guide &amp; Tender Evaluation Report for full details</li> <li>• Further competition service available, free of charge, to TUCO members</li> </ul>									
Framework Savings	Process savings £6k									
Category Manager	Natalie Phillips									
Pricing	Annually									
<b>Suppliers/Lot</b>	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>	<b>6</b>	<b>7</b>	<b>8</b>	<b>9</b>	<b>10</b>
All Purpose-	○	○	○							
Alliance	○		○							○
Brakes	○	○	○	○	○	○	○	○	○	○
Bunzl	○	○		○	○		○		○	○
Buttress (Maid Aid)							○			
Comax	○	○	○							
Foster						○				
HG Stephenson	○	○	○						○	
<b>Hobart</b>				○			○			
JLA				○	○					
Kitchequip	○			○	○	○	○		○	○
Catering 24 (formerly Magenta)	○		○							
MWUK (Alexandra)		○								
Nisbets	○	○	○	○	○	○			○	○
RH Hall				○	○		○		○	○
Stephens Catering	○			○	○	○	○			
Swift Maintenance					○	○	○	○	○	○
<b>True Refrigeration</b>					○					
WV Howe	○			○			○		○	○
Whitco Catering				○		○		○	○	○
Williams						○				

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Contract Management

- Recent container order for Eco-2-Go cups saved one of our members £3.5k on their order
  - Latest Contract Review Meeting: Scheduled for 24<sup>th</sup> October 2019
  - Research with TUCO & True Refrigeration. The piece will supply an in-depth look at the future food trends, and wider catering industry requirements that will affect the foodservice market in the near and distant future.
  - Magenta are now called Catering 24
  - Eco-2-Go have a number of new products coming out including protein and dessert pots with attached lids and hotdog trays
  - Framework extended for 1 year.
  - Oct 20 – Bidfood have withdrawn from the supply of Heavy equipment (Lots 4,5,6,7 & 9)
  - Jan-22 – Bidfood have confirmed complete withdrawal from the framework for all lots.
  - Contract Review Meetings (2021) took place on 19<sup>th</sup> & 29<sup>th</sup> November.
  - Large price increases expected due to current supply chain issues in the UK and globally.
-



## Catering Innovation & Concept Solutions (CICS)

Supply and distribution of European Food (Lot 1), Asian food (Lot 2), North & South American food (Lot 3), ROW food (Lot 4), Sweet treats (Lot 5), Bakery, Bread & Coffee shop (Lot 6), Drinks - non-alcoholic (Lot 7), Drinks - alcoholic (Lot 8), Premium concepts (Lot 9), Rented space / licenced or “master licensee” model (Lot 10), Technology/equipment (Lot 11)

**Start: 01/06/21 End: 31/05/24**

Current status New agreement. Agreement within 1st of 5-year agreement.

OJEU Process Dynamic Purchasing System  
Supplies/Services  
TUCO Ref: CAT11053-TU  
FTS Ref: 2021/S 000-006988 (published 6<sup>th</sup> April)

Call off guidelines

- Call off via:
  1. Completion of stage 2 (ITT)
- Lotted by category not region; therefore all suppliers in that Lot must be invited to bid
- See Buyers Guide for full details
- Second stage ITT service available, free of charge, to TUCO members

Framework Savings

Category Manager Hannah Myton-Wright

Pricing N/A Pricing managed by TUCO member based on their Stage 2 award agreement

### Suppliers/Lot

	1	2	3	4	5	6	7	8	9	10	11
BGL Reiber											○
Bombay Halwa	○	○	○	○							
Change Please							○		○	○	
Chicken Joes	○	○	○	○							
Costa Coffee									○		
Dawn Foods						○					
Delice DeFrance						○					
Freshfayre						○					
Funnybones			○								
Fwip					○						
Gamtol Ltd t/a Monika											○
King Asia		○									
Kitchen Operating System											○
Navitas Digital Safety Limited											○
Nestle UK Ltd									○		
Nutritics											○
Pasta King	○	○	○								
Platinum Foods				○		○					
Pre-order Pods											○

Rollover			○				○					
<b>Suppliers/Lot</b>	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>	<b>6</b>	<b>7</b>	<b>8</b>	<b>9</b>	<b>10</b>	<b>11</b>	
Sessions Market	○	○	○			○				○		
SeeWoo UK Limited		○								○		
SV365Technologies											○	
Theos Food Company	○											
TUGO	○		○	○								
UCC Coffee Ltd									○			
Vegetarian Express	○	○	○	○		○						
Contract Management												

- SQ next closes on 18<sup>th</sup> February 2022.

## Convenience Retail

Supply and distribution of convenience retail products and services. Lot 1 Confectionery, Snacks and Soft Drinks, Lot 2 Cakes (Ambient, Chilled, Fresh & Frozen), Lot 3 Convenience Retail Grocery (Ambient, Chilled Fresh & Frozen), Lot 4 Convenience Retail Alcohol, Lot 5 Convenience Retail Non-Food, Lot 6 Cigarettes, Tobacco, E-Cigarettes and associated products, Lot 7 One Stop Shop (incl. all above)

**Start: 01/07/2020 End: 30/06/2022**

Current status **New Agreement.** Agreement awarded for a minimum of two years with an optional 2 year extension taken in one year increments until 30<sup>th</sup> June 2024.

OJEU Process Open Procedure  
OJEU Ref: 2019/S 244-599508, TUCO Ref: CAT11046-TU, Award Ref: 2020/S 128-314867

Call off guidelines

- Call off via:  
Direct award without re-opening competition, *or*  
Mixture of direct award and mini competition (New), *or*  
Mini competition
- Lotted by category not region; therefore, all suppliers in that Lot must be invited to bid
- See Buyers Guide for full details
- Further competition service available, free of charge, to TUCO members

Framework Savings Process Savings £6k

Category Manager Mandy Johnston

Pricing All pricing submissions to be valid until 1st July 2020  
Following this price reviews will be carried out bi-annually (every 6 months) for all products.

Supplier/Lot	1	2	3	4	5	6	7
AF Blakemore & Son Ltd			○	○	○	○	○
Adamsons Drinks Ltd	○						
BB Foodservice	○		○	○	○	○	○
BFS Group T/A Bidfood	○	○					
Brakes	○	○					
Chapple & Jenkins	○			○			
Dunsters Farm	○						
Fulfil UK		○					
Handmade Speciality Products		○					
J.W. Filshill Ltd	○		○	○	○	○	○
LWC Drinks				○			
M1 Confectioners	○						
Nisa Retail							○
Premcrest Ltd	○	○	○		○		
Sugro Distribution Ltd	○						
Total number per lot	10	5	4	5	4	3	4



Contract Management

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1<sup>st</sup> annual review July 2021. Nisa Retail not yet available until terms and conditions agreed.

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## Disposables & Kitchen Chemicals

### Supply and distribution of Disposable Products (Lot 1A), Reusable Alternatives to Disposables (Lot 1B), Chemicals (Lot 2) and Allergen Labelling Software System (Lot 3), One Stop Shop (Lot 4)

Start: 16/12/19 End: 15/12/23

Current status	In 2 years, fixed period.
OJEU Process	Open Procedure. Supplies. OJEU Ref: 2020/S 008-013400
Call off guidelines	<ul style="list-style-type: none"> <li>Call off via:           <ol style="list-style-type: none"> <li>Price weighting change only, <i>or</i></li> <li>Mini competition</li> </ol> </li> <li>Lotted by category not region; therefore, all suppliers in that Lot must be invited to bid</li> <li>See Buyers Guide &amp; Tender Evaluation Report for full details</li> <li>Further competition service available, free of charge, to TUCO members</li> </ul>
Framework Savings	FY 18/19 – 0.85%
Category Manager	Natalie Phillips
Pricing	Annually

Supplier/Lot	Lot 1a	Lot 1b	Lot 2	Lot 3	Lot 4
All Purpose Cleaning and Catering Supplies Ltd	○	○	○	○	○
Alliance Disposables Ltd	○	○	○	○	○
Arrow County Supplies	○		○		
BCS	○		○		
BFS Group Ltd T/A Bidfood	○	○	○	○	○
Bowak Ltd	○		○	○	
Bunzl Catering Supplies	○	○	○		
Diversey Ltd			○		
GMC CORSEHILL LTD	○		○		
H.G. Stephenson Ltd	○	○	○	○	○
HAMILTON & POLLOCK (2012) LTD	○				
Industrial Cleaning Supplies (Liverpool Limited)	○	○	○	○	○
Instock Disposables Limited	○	○	○	○	○
KeepCup Ltd		○			
Lothian Supply Company Ltd	○	○	○	○	
Magenta (UK) Ltd	○	○	○		○
Nivek Catering Supplies Limited	○	○	○	○	○
Planglow Ltd.				○	
TRI-STAR PACKAGING SUPPLIES LTD	○				
UNICO LTD	○	○	○		
Vertella	○	○	○	○	○
Wray Bros Ltd			○		

## Contract Management

- 1st Supplier details on the website.
- Annual contract review November 2020.
- Magenta Ltd changed name to Catering24
- PPE availability and price spikes due to COVID 19
- Industrial Cleaning Supplies (Liverpool Limited) changed name to Wareuk.com

## EPOS Systems

Supply and distribution of EPOS SYSTEMS. Lot 1 Hardware and Software and Lot 2 Software Only.

**Start: 15/04/21 End: 14/04/23 EXT 14/04/24 & 14/04/25**

Current status	New agreement. Agreement within 1st of 4-year agreement.
OJEU Process	Dynamic Purchasing System Services TUCO Ref: CAT11054-TU OJEU Ref:
Call off guidelines	<ul style="list-style-type: none"> <li>Call off via:               <ol style="list-style-type: none"> <li>Completion of stage 2 (ITT)</li> </ol> </li> <li>Lotted by category not region; therefore all suppliers in that Lot must be invited to bid</li> <li>See Buyers Guide for full details</li> <li>Second stage ITT service available, free of charge, to TUCO members</li> </ul>
Framework Savings	
Category Manager	Jane Eve
Pricing	N/A Pricing managed by TUCO member based on their Stage 2 award agreement

Suppliers	Lot 1	Lot 2
Access Group	●	●
Bleep PLC	●	
Hardacre IT Limited t/a WRS Systems	●	☐
MCR Systems Ltd	●	☐
Zonal Retail Data Systems Ltd.	●	☐

Contract Management	<ul style="list-style-type: none"> <li>Supplier details on the website.</li> <li>Annual contract review April 2022.</li> </ul>
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## Fresh Fruit & Vegetables

Supply and distribution of Fruit and Vegetables to Members situated in London (Lot 1), North West (Lot 2), North East (Lot 3), Yorkshire & The Humber (Lot 4), West Midlands (Lot 5), East Midlands (Lot 6), South East (Lot 7), South West (Lot 8), East (Lot 9), North Wales (Lot 10), South Wales (Lot 11), Scotland (Lot 12) and Northern Ireland (Lot 13)

**Start: 01/08/18 End: 31/07/22**

Current status	In 2 years' fixed period. Option to extend by 2 further years; extension will be issued in/around February 2021												
OJEU Process	Restricted Procedure. Supplies. Ref: 2018/S 048-104924												
Call off guidelines	<ul style="list-style-type: none"> <li>Call off via:               <ol style="list-style-type: none"> <li>Direct award without re-opening competition, <i>or</i></li> <li>Mixture of direct award and mini-competition (New), <i>or</i></li> <li>Mini competition</li> </ol> </li> <li>Lotted by region; therefore only invite suppliers, awarded to that regional lot, to bid</li> <li>See Buyers Guide &amp; Tender Evaluation Report for full details</li> <li>Further competition service available, free of charge, to TUCO members</li> </ul>												
Framework Savings	FY 18/19 – 5.14% and 2.85% ( <i>Source: Quenelles</i> )												
Category Manager	Jane Eve												
Pricing	Option to review quarterly												
<b>Suppliers/Lot</b>	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>	<b>6</b>	<b>7</b>	<b>8</b>	<b>9</b>	<b>10</b>	<b>11</b>	<b>12</b>	<b>13</b>
Accent Fresh									○				
Brakes	○	○	○	○	○	○	○	○	○	○	○	○	○
Country Fresh			○	○	○	○			○				
Creed	○	○	○	○	○	○	○	○	○		○		
AM Bailey(E Sidwell)					○	○							
Entremettier	○						○	○					
Ferryfast t/a Worcester Produce					○	○							
Fresh n Fruity	○					○	○		○				
Freshview Foods		○			○	○				○			
GW Price		○	○	○		○							
George Anderson													○
Harvest Fine Foods							○	○					
J&R								○					
John Palin				○		○							
Kale & Damson	○				○	○	○	○	○				
Mark Murphy													○
Millside Barrowcliffe				○	○	○							
Oliver Kay	○	○	○	○	○	○	○	○	○	○	○		



Suppliers/Lot	1	2	3	4	5	6	7	8	9	10	11	12	13
Oncore t/a Fresh Produce		○											
R Noone		○											
Ralph Livesey		○	○	○	○	○				○			
Reynolds Catering	○	○	○	○	○	○	○	○	○	○	○	○	
Ribble Farm Fare		○	○	○	○	○				○			
Ron Chalker		○	○	○					○	○			
Set Produce		○											
Sherringham's Fine Foods	○												
Start Fresh			○		○	○							
Stuarts Foods			○	○		○			○				
The Veg Factor					○	○			○				
Total Produce		○	○		○	○		○		○	○	○	
Winster Foods		○	○	○	○	○							

Contract Management

- Latest Contract Review Meeting: October 2021
- Total Produce purchased Mark Murphy with the merger completing November 2018 therefore Total Produce prices will now apply to Mark Murphy
- Pilgrim requested to be removed from the Framework
- Equilibrium t/a Fresh Range have requested to be removed from the Framework
- Linkclass (London) business has been wound up – notification received 12 January 2022

## Fresh Butchered Meat & Poultry

Supply and distribution of butchered meat and poultry

**Start: 01/01/21 End: 31/12/23**

Current status Awarded for 2 years with the option to extend by 2 further years .

OJEU Process Restricted Procedure. Supplies.

TUCO Ref: CAT11057-TU OJEU Ref: 2021/S 000-018470 Award Reference:

Call off guidelines

- Call off via:
  1. Direct award without re-opening competition, *or*
  2. Mixture of direct award and mini-competition (New), *or*
  3. Mini competition
- See Buyers Guide & Tender Evaluation Report for full details
- Further competition service available, free of charge, to TUCO members

Framework Savings

Category Manager Natalie Phillips

Pricing Option to review on a quarterly basis.

### Suppliers

Bidfood	○
Brakes	○
British Premium Meats	○
Castell Howell Foods	○
CMB Foods	○
Country Valley Foods	○
County Foods Ltd	○
Douglas Willis Ltd	○
Freeman Catering Butchers	○
Harlech Food Service	○
John Sheppard Butchers	○
MC Kelly	○
McLays	○
Medina Quay	○
Midland Foods	○
MJ Birtwistle & Co	○
Mrs J C Altham & Sons	○
Owen Taylor & Sons	○
Solent Butchers	○
Underwood Meat Company	○
William White	○

Contract Management

## Fresh Seafood

Supply and distribution of fresh fish and seafood to Members situated in London (Lot 1), North West (Lot 2), North East (Lot 3), Yorkshire & The Humber (Lot 4), West Midlands (Lot 5), East Midlands (Lot 6), South East (Lot 7), South West (Lot 8), East (Lot 9), North Wales (Lot 10), South Wales (Lot 11), and Scotland (Lot 12). NB: Lot 13 not awarded due to lack of interest from suppliers from Northern Ireland.

**Start: 13/02/18 End: 01/05/22**

Current status	Framework has just been extended for 1 additional (4 <sup>th</sup> and final) year plus additional time to complete the retender exercise. <i>(see new agreements)</i>											
OJEU Process	Restricted Procedure. Supplies. Ref: 2017/S 163-335701											
Call off guidelines	<ul style="list-style-type: none"> <li>Call off via:               <ol style="list-style-type: none"> <li>Direct award without re-opening competition, <i>or</i></li> <li>Mixture of direct award and mini-competition (New), <i>or</i></li> <li>Mini competition</li> </ol> </li> <li>Lotted by region; therefore only invite suppliers, awarded to that regional lot, to bid</li> <li>See Buyers Guide &amp; Tender Evaluation Report for full details</li> <li>Further competition service available, free of charge, to TUCO members</li> </ul>											
Framework Savings	FY 18/19 – 5%											
Category Manager	Hannah Myton-Wright											
Pricing	Option to review monthly											
<b>Suppliers/Lot</b>	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>	<b>6</b>	<b>7</b>	<b>8</b>	<b>9</b>	<b>10</b>	<b>11</b>	<b>12</b>
Direct Seafood	○	○	○	○	○	○	○	○	○	○	○	○
M&J Seafood	○	○	○	○	○	○	○	○	○	○	○	○
The Stickleback Fish Company	○					○	○	○				
Contract Management	<ul style="list-style-type: none"> <li>M&amp;J review pricing on a monthly basis; Direct quarterly</li> <li>Cod stocks currently affected by quotas and exchange rates; this has increased demand for other white fish alternatives (Coley)</li> <li>Latest Contract Review Meeting – 22<sup>nd</sup> February 2019</li> <li>Paradise Seafood and Celtic Fish &amp; Game have been removed from the framework as they have gained less than 10% of the business by lot following the second annual anniversary of commencement of the agreement.</li> <li>Supply to Scotland (as of September 2020) Direct Seafood can supply to most of Scotland via Campbells Brothers in Bonnyrigg.</li> <li>M&amp;J have limited supply to Scottish members following the closure of one of their depots.</li> <li>Contract review meeting for 2021 will be held over MS Teams on 15<sup>th</sup> February</li> <li>Additional extension applied to allow for the retender – suppliers advised on 29.09.21</li> </ul>											

## Grocery, Frozen & Chilled Foods

Supply and distribution of Grocery and Chilled Foods for HE & FE (Lot 1), Frozen and Chilled Foods for HE & FE (Lot 2), Chilled Foods for HE & FE (Lot 3), Grocery, Frozen and Chilled Foods for HE & FE (Lot 4), Grocery and Chilled Foods for LA's and other organisations who meet TUCO membership criteria (Lot 5), Frozen and Chilled Foods for LA's and other organisations who meet TUCO membership criteria (Lot 6), Chilled Foods for LA's and other organisations who meet TUCO membership criteria (Lot 7), and Grocery, Frozen and Chilled Foods for LA's and other organisations who meet TUCO membership criteria (Lot 8)

**Start: 01/04/19 End: 31/03/23**

Current status	2 years' fixed period. Option to extend by 2 further years; first extension to 31 <sup>st</sup> March 2022 has been applied							
OJEU Process	Restricted Procedure. Supplies. Ref: 2018/S 173-391982							
Call off guidelines	<ul style="list-style-type: none"> <li>Call off via:               <ol style="list-style-type: none"> <li>Direct award without re-opening competition, <i>or</i></li> <li>Mixture of direct award and mini-competition (New), <i>or</i></li> <li>Mini competition</li> </ol> </li> <li>Lotted by category not region; therefore all suppliers in that Lot must be invited to bid</li> <li>See Buyers Guide &amp; Tender Evaluation Report for full details</li> <li>Further competition service available, free of charge, to TUCO members</li> </ul>							
Framework Savings	FY 18/19 – 7.16%, 11.46% and 5.31% ( <i>Source: Quenelles</i> )							
Category Manager	Jane Eve & Nicola Mellor							
Pricing								
Suppliers/Lot	1	2	3	4	5	6	7	8
Batley's Foodservice	○	○		○	○	○		○
Bidfood	○	○		○	○	○		○
Blakemore Foodservice	○	○		○	○	○		○
Brakes	○	○		○	○	○		○
Clegs Chilled Foodservice			○				○	
Creed Foodservice	○	○		○	○	○		○
Fife Creamery			○					
GC Birchall				○				
Harlech Foodservice	○	○		○	○	○		○
HN Nuttall	○	○		○	○	○		○
KFF Foodservice	○	○		○				
Lomond Fine Foods	○	○		○	○	○		○
MKG	○	○		○	○	○		○
Philip Dennis Foodservice	○	○		○	○	○		○
The Little Food Company						○		

Trevors Foodservice	○	○	○	○	○	○
Turner & Price	○	○	○	○	○	○
Yearsley Group		○				

Contract Management

- Latest Contract Review Meeting: May 2021
- New pricelists from December 21 and January 2022
- Large increases expected due to current supply chain issues in the UK and globally

## Hot Beverage Dispensing Equipment & Ingredients

Supply and distribution of hot beverage ingredients, equipment and associated products

**Start: 06/01/20 End: 05/01/24**

Current status In 2 years' fixed period. Option to extend by 2 x further years; extension issued November 2021 and planned November 2022

OJEU Process Restricted Procedure. Supplies. Ref: 2019-OJS-304819  
Hunter Ref: CAT11048-TU

Call off guidelines

- Call off via:
  1. Direct award without re-opening competition, or
  2. Mixture of direct award and mini-competition (New), or
  3. Mini competition
- Lotted by category not region; therefore all suppliers in that Lot must be invited to bid
- See Buyers Guide & Tender Evaluation Report for full details
- Further competition service available, free of charge, to TUCO members

Framework Savings FY 18/19 – 0.04%

Category Manager Nicola Mellor

Pricing Annually

Suppliers	Lot 1	Lot 2
Bewleys Ltd	○	
Bridge Coffee Roasters	○	○
Café Direct Plc	○	○
Cafeology Ltd	○	○
Coffee Conscience Ltd	○	○
Lofbergs Ltd	○	○
Matthew Algie	○	○
Ringtons	○	○
Tchibo Coffee Int Ltd	○	○
The Nairobi Coffee & Tea Co Ltd	○	
York Coffee Emporium Ltd		○

Contract Management

- New price lists available: 1<sup>st</sup> January 2021
- Hefty increases are expected due to post Pandemic market, frost in Brazil, low rainfall and conflict in Columbia & Ethiopia
- Next Contract Review Meeting: August 2021

## Design & Installation

Services framework providing access to **Customer Experience Design (Lot 1)** and **Kitchen and Counter Design, Manufacture and Installation (Lot 2)**

**Start: 01/04/18    End: 31/03/22**

Current status	In 2 years fixed period. Option to extend by 2 further years; final extension to 31/03/22 has been applied	
OJEU Process	Restricted Procedure. Services. Ref: 2017/S 183-375251	
Call off guidelines	<ul style="list-style-type: none"> <li>Call off via:               <ol style="list-style-type: none"> <li>Direct award without re-opening competition <i>or</i></li> <li>Mini competition</li> </ol> </li> <li>See Buyers Guide &amp; Tender Evaluation Report for full details</li> <li>Further competition service available, free of charge, to TUCO members</li> </ul>	
Framework Savings		
Category Manager	Nicola Mellor	
Pricing		
<b>Suppliers</b>	<b>Lot 1</b>	<b>Lot 2</b>
442 Design Ltd-	○	
Atlantic Graphic Solutions-	●	
HK Project		○
Promart Manufacturing		○
PSV Design-	○	
Restaurant Design Associates	○	○
ScoMac Catering Equipment		○
Contract Management	<p>Please note that since the award of the framework we have been notified of the following:</p> <p>Atlantic Graphic Solutions entered into Administration on 21st December 2020.</p>	



## Kitchen Equipment Maintenance, Deep Clean & Ventilation Ducting Services

A services DPS agreement providing access to Kitchen Equipment Maintenance (Lot 1), Refrigeration Equipment Maintenance (Lot 2), Dishwashing Equipment Maintenance (Lot 3), Kitchen Deep Clean (Lot 4), Kitchen Ventilation & ducting cleaning (Lot 5) and One Stop Shop (Lot 6)

**Start: 01/04/19 End: 31/03/23**

Current status	Agreement within 3rd year of a 4 year agreement.
OJEU Process	DPS. Services TUCO Ref: CAT11033-TU OJEU Ref: 2018/S 247-569140
Call off guidelines	<ul style="list-style-type: none"> <li>Call off via:             <ol style="list-style-type: none"> <li>Completion of stage 2 (ITT)</li> </ol> </li> <li>Lotted by category not region; therefore all suppliers in that Lot must be invited to bid</li> <li>See Buyers Guide for full details</li> <li>Second stage ITT service available, free of charge, to TUCO members</li> </ul>
Framework Savings	Process Savings £6k
Category Manager	Li Davies
Pricing	N/A Pricing managed by TUCO member based on their Stage 2 award agreement

Supplier/Lot	1	2	3	4	5	6
Advent Catering Equipment Limited	○	○	○			
ARK Wals Ltd	○	○	○			
Aspen Maintenance Services Ltd	○	○	○	○	○	○
Automatic Cooling Engineers		○				
Barnsley Refrigeration Services Ltd		○				
Buttress Group Limited (T/A Crystaltech Services Ltd)			○			
Catertech Services Ltd	○	○	○	○	○	○
Clarke Deep Cleaning Solutions Ltd				○	○	
CMK Kitchen & Ventilation Specialists Ltd				○	○	
Collingham Catering Services Ltd	○	○	○			
Crowther & Shaw		○				
Duct Hygiene Limited					○	
Ductbusters Ltd					○	
Fortis HMS Ltd				○	○	
Francis Commercial Kitchen Services Ltd	○		○	○	○	
Hatherley Commercial Services LTD	○	○	○			
JLA Limited	○	○	○			
McAlpine Grant Ilco Limited		○				
McFarlane Telfer Ltd	○	○	○			
Meridian Catering Engineers Ltd	○	○				
Merlin Catering & Refrigeration Services Ltd	○	○	○			

North West Catering Engineers (NWCE) Ltd	○		○			
Overclean Ltd				○	○	
Premier Clean UK Ltd				○	○	
Quantaqua Limited				○	○	
ScoMac Catering Equipment Ltd	○	○	○			
Sime Catering Equipment Ltd	○	○	○			
Swift Maintenance (1973) Limited	○	○	○			
Sylvester Keal Ltd	○	○	○	○	○	○
The Acme Facilities Group Limited	○	○	○			
Thermoserv Ltd	○	○	○	○	○	○
TWO Services Ltd	○	○	○	○	○	○

Contract Management

DCUK FM removed as declined to sign DPS agreement. Indepth removed as no longer wish to be part of agreement.

## Milk, Dairy, Morning Goods & Bread

Supply and distribution of Milk & Dairy to HE/FE (Lot 1), Milk & Dairy to Local Authorities (Lot 2), Bread & Morning Goods to HE/FE (Lot 3) and Bread & Morning Goods to Local Authorities (Lot 4)

**Start: 24/01/22 End: 23/01/24**

Current status	<b>New Agreement.</b> Agreement awarded for a minimum of two years with an optional 2-year extension taken in one-year increments until 23.01.26			
OJEU Process	Restricted Procedure. Supplies. FTS Publication Ref: 2021/S 000-023203			
Call off guidelines	<ul style="list-style-type: none"> <li>Call off via:               <ol style="list-style-type: none"> <li>Direct award without re-opening competition, <i>or</i></li> <li>Mixture of direct award and mini-competition (New), <i>or</i></li> <li>Mini competition</li> </ol> </li> <li>Lotted by region; therefore only invite suppliers, awarded to that regional lot, to bid</li> <li>See Buyers Guide &amp; Tender Evaluation Report for full details</li> <li>Further competition service available, free of charge, to TUCO members</li> </ul>			
Framework Savings	Process Savings £6k			
Category Manager	Hannah Myton-Wright			
Pricing	Option to review every 6 months			
Suppliers/Lot	1	2	3	4
Cotteswold	○	○		
Dairy Link (various dairies - CJ Foods; Mortons, Wells, Creamline & Cotteswold),	○	○		
Fresh Pastures	○	○	○	○
Henllan			○	○
Kent Dairy	○	○	○	○
Morris				○
Pensworth	○	○	○	○
Reynolds	○	○		
Ron Chalker	○	○	○	○
West Country Milk	○	○	○	○
West Horsley	○		○	
Wrights	○			
Contract Management	<ul style="list-style-type: none"> <li>All submitted tender prices shall be held firm and fixed until 29 May 2022</li> </ul>			

## Provision of Temporary & Permanent Catering Staff

Services framework providing access to catering staff in Lot 1: Midlands Lot 2: North-East England  
 Lot 3: North-West England Lot 4: South-East England Lot 5: South-West England Lot 6: Wales  
 Lot 7: Scotland Lot 8: Northern Ireland

**Start: 01/10/21 End: 30/09/25**

Current status	<b>New Agreement.</b> Agreement awarded for a minimum of two years with an optional 2 year extension taken in one year increments until 30.09.25							
OJEU Process	Restricted Procedure. Supplies. Ref: 2021/S 000-006567							
Call off guidelines	<ul style="list-style-type: none"> <li>Call off via:               <ol style="list-style-type: none"> <li>Direct award without re-opening competition, <i>or</i></li> <li>Mixture of direct award and mini-competition (New), <i>or</i></li> <li>Mini competition</li> </ol> </li> <li>Lotted by region; therefore only invite suppliers, awarded to that regional lot, to bid</li> <li>See Buyers Guide &amp; Tender Evaluation Report for full details</li> <li>Further competition service available, free of charge, to TUCO members</li> </ul>							
Framework Savings	Process Savings £6k							
Category Manager	Nicola Mellor							
Pricing	Annually, with the exception of Government interventions							
Suppliers/Lot	1	2	3	4	5	6	7	8
Blue Arrow Ltd	○	○	○	○	○	○	○	○
SYFT ONLINE LIMITED (trading as Indeed Flex)	○	○	○	○	○	○	○	○
Arc Hospitality Recruitment Solutions Limited	○	○	○	○	○	○	○	○
Neuven Solutions Limited	○	○	○	○	○	○	○	○
The Kellan Group Limited	○	○	○	○	○	○	○	
ANGEL HUMAN RESOURCES LTD		○		○	○			
KSB Recruitment Consultants Ltd	○	○	○	○	○	○		
<del>MSSHOSP Ltd</del>	<del>○</del>	<del>○</del>	<del>○</del>	<del>○</del>	<del>○</del>	<del>○</del>	<del>○</del>	
Reed Specialist Recruitment	○	○	○	○	○	○	○	○
AJ Catering Staff Ltd			○	○				
<del>Anthony James Consulting Ltd</del>			<del>○</del>	<del>○</del>				
STARRYCARE UK LIMITED	○	○	○	○	○			
Search Consultancy Ltd	○	○	○	○	○	○	○	

SNS RECRUITMENT LTD				○		
Verve Personnel Ltd.	○	○	○	○	○	○
The Waiting Game (Bristol) Ltd.					○	○
Appetite4work			○	○	○	
Paterson Personnel Limited	○			○	○	

Contract Management

- Paterson and Mint removed Feb22 as failed to send required evidence requested at award
- Anthony James Consulting removed as business will go via AJ Catering instead

## Sandwiches & Associated Products

Supply and distribution of Retail Sandwiches (Lot 1), Catering Sandwiches (Lot 2) Food to Go (Lot 3) and One stop shop (Lot 4)

**Start: 01/07/18 End: 30/06/22**

Current status	Two-year agreement with option to extend by 2 further years; currently moving into final year extension period.
OJEU Process	Restricted Procedure. Supplies. TUCO Ref: CAT11038-TU OJEU Ref: 2018/S 032-069438 Award Ref: 2018/S 128-291355
Call off guidelines	<ul style="list-style-type: none"> <li>• Call off via:               <ol style="list-style-type: none"> <li>1. Direct award without re-opening competition</li> <li>2. Mixture of direct award and mini competition (New)</li> <li>3. Mini competitions</li> </ol> </li> <li>• Lotted by category not region; therefore, all suppliers awarded to Lot must be invited to bid</li> <li>• See Buyers Guide for full details</li> <li>• Further competition service available, free of charge, to TUCO members</li> </ul>
Framework Savings	
Category Manager	Li Davies
Pricing	Annual review

Suppliers	Lot 1	Lot 2	Lot 3	Lot 4
Castell Howard Foods-	○			
Deli Lites Ireland	○	○	○	○
Freshways Unlimited Company	○	○	○	○
Ginsters	○		○	
Lime Tree Foods t/a Sandwich King	○	○	○	○
On a Roll Sandwich Company	○	○	○	○
PJ's Foods	○	○	○	○
Raynor Foods	○	○		
Simply Lunch	○	○	○	○
The Good Food Company of Harefield t/a Impress Sandwiches	○	○	○	○
The Real Wrap Co	○	○	○	○
The Soho Sandwich Company	○	○	○	○
The Tuck Box (Andover)	○	○	○	○
Tiffin Sandwiches/Street Eats	○	○	○	○
Wrightington Wigan & Leigh NHS Foundation Trust	○	○	○	○

Contract Management

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- Since the award of the agreement, Capital Catering, Hakens Quality Foods, The Good Food Chain and Adelle have ceased trading. **Tiffin Sandwiches Ltd and Street Eats have merged back office services and are offering joint bids for call offs. Please treat them as one company.**
  - Last Contract Review Meeting: December 2020
-



## Soft Drinks, Fruit Juice Concentrate & Associated Products & Services

Supply and distribution of Carbonated Soft Drinks (Lot 1), Still Soft Drinks including fruit juice, smoothies and flavoured milk (Lot 2) Sports, health and energy drinks (Lot 3), Bottled water including carbonated and flavoured water (Lot 4) and Concentrated juice and dispensers (Lot 5)

**Start: 01/10/18 End: 30/09/21**

Current status In 2 years fixed period. Option to extend by 2 further years; extension will be issued in/around March 2020

OJEU Process Restricted Supplies Ref: 2017/S 244-509042

Call off guidelines

- Call off via:
  1. Direct award without re-opening competition, *or*
  2. Mixture of direct award and mini competition (New), *or*
  3. Mini competition
- Lotted by category not region; therefore, all suppliers in that Lot must be invited to bid.
- See Buyers Guide & Tender Evaluation Report for full details also rate sheets by supplier.
- Further competition service available, free of charge, to TUCO members

Framework Savings FY 18/19 – 19.51% on CCE and 0.22% on Peros (*Source:* )

Category Manager Mandy Johnston

Pricing

Suppliers	1	2	3	4	5
AG Barr	○	○	○	○	
Batley's Foodservice	○	○	○	○	
Bidfood	○	○	○	○	
Brakes	○	○	○	○	
Catering Services Supplies					○
Coca Cola Enterprises	○	○	○	○	
Creed Foodservice	○	○	○	○	
Janes Beverages Foodservice					○
Krogab					○
LR Suntory	○	○	○	○	
M&S Catering Supplies	○	○	○	○	
Tchibo Coffee International					○

Contract Management

- Latest Contract Review Meeting: November 2021.
-

## Sustainable Food Waste Management Services

Services framework providing access to On-site food waste management (Lot 1), Disposable Cups (Lot 2), Coffee Grounds (Lot 3), Off-site sustainable food waste collection service (Lot 4) and Waste Oil Recycling (Lot 5)

**Start: 01/08/17 End: 31/07/21**

Current status	Extension issued for 3 <sup>rd</sup> year of the agreement
OJEU Process	DPS Services Ref: 2017/S 099-196367
Call off guidelines	<ul style="list-style-type: none"> <li>Call off via:             <ol style="list-style-type: none"> <li>Completion of stage 2 (Supplier Competition)</li> </ol> </li> <li>Lotted by category not region; therefore, all suppliers in that Lot must be invited to bid</li> <li>See Buyers Guide &amp; Tender Evaluation Report for full details.</li> <li>Further competition service available, free of charge, to TUCO members</li> </ul>
Framework Savings	
Category Manager	Mandy Johnston
Pricing	N/A Pricing managed by TUCO member based on their Stage 2 award agreement

Suppliers	1	2	3	4	5	6	7	8	9
Biotech Europe	●								
Biffa				●		●			
Green Eco Technologies	●								
Elleteq Ltd	●			●					
Keenan Recycling			●	●			●		
Olleco		●		●	●	●	●		●
Ramco									●

Contract Management	Lot 1 - On-Site Food Waste Innovation, Lot 2 - Waste Disposable Cups Lot 3 - Waste Coffee Grounds, Lot 4 - Off Site Food Waste Collection, Lot 5 – Food Waste Oil Collection and Disposal Service Lot 6 - Catering Packaging (glass, cardboard, plastic, single use plastic, tin.) Collection and Recycling Service. Lot 7 - Compostable Packaging Waste Collection Service. Lot 8 - Food Waste Management Systems. Lot 9 - Surplus Catering Equipment
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## Provision of Temporary Structures

A services DPS agreement providing access to Temporary Kitchens, Equipment & Bars (Lot 1), Large Event Marquees & Temporary Structures (Gable width over 12m) (Lot 2), Small Event Marquees & Temporary Structures (Gable width up to 12m) (Lot 3) and Turnkey solution for Temporary Kitchens, Marquees & Temporary Structures (Lot 4)

Start: 04/05/20 End: 03/05/24				
Current status	Agreement within 1 <sup>st</sup> of 4 year agreement			
OJEU Process	DPS Services. Supplies. TUCO - CAT11047-TU; OJEU – 2020/S 027-063353			
Call off guidelines	<ul style="list-style-type: none"> <li>Call off via:               <ol style="list-style-type: none"> <li>Completion of stage 2 (ITT)</li> </ol> </li> <li>Lotted by category not region; therefore all suppliers in that Lot must be invited to bid</li> <li>See Buyers Guide for full details</li> <li>Second stage ITT service available, free of charge, to TUCO members</li> </ul>			
Framework Savings	Process Savings £6k			
Category Manager	Nicola Mellor			
Pricing	N/A Pricing managed by TUCO member based on their Stage 2 award agreement			
Suppliers	Lot 1 Lot 2 Lot 3 Lot 4			
Berry Marquees		☐	●	
Danco Plc		☐	●	
Pinnacle Marquees (UK) Ltd	●	●	●	☐
PKL Group (UK) Ltd	●			
Relocatable		☐	☐	
Stockbridge Marquees			☐	
Field and Lawn		☐	☐	

Contract Management

2<sup>nd</sup> annual review April 2022

## TUCO White Label Delivery App

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TUCO are seeking to offer members a TUCO White Label Delivery App by creating a partnership with a single IT company (Checkfer Ltd Order Pay) on a software as a service (SAAS) model to use their platform for an agreed fee and promote this with TUCO branding.

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	<b>Start: 02/12/21 for a period of 9yrs with a break clause after 6yrs</b>
Current status	Commenced 2 <sup>nd</sup> December 2021
OJEU Process	Competitive Dialogue TUCO - CAT11055-TU; OJEU – 2021/S 000-005312

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## Vegetarian & Vegan

Supply and distribution of **Specialist Vegan & Vegetarian Pre-Packed Foods & Ingredients (Lot 1), Grab and Go (Lot 2) and One Stop Shop (Lot 3)**

**Start: 15/04/19 End: 14/04/21**

Current status	In 2 years, fixed period. Option to extend by 2 further years; extension will be issued in/around November 2020		
OJEU Process	Open Procedure. Supplies. Ref: 2018/S 235-536943		
Call off guidelines	<ul style="list-style-type: none"> <li>• Call off via:               <ol style="list-style-type: none"> <li>1. Direct award without re-opening competition, <i>or</i></li> <li>2. Mixture of direct award and mini competition (New), <i>or</i></li> <li>3. Mini competition</li> </ol> </li> <li>• Lotted by category not region; therefore, all suppliers in that Lot must be invited to bid</li> <li>• See Buyers Guide &amp; Tender Evaluation Report for full details.</li> <li>• Further competition service available, free of charge, to TUCO members</li> </ul>		
Framework Savings			
Category Manager	Mandy Johnston		
Pricing			
<b>Suppliers</b>	<b>Lot 1</b>	<b>Lot 2</b>	<b>Lot 3</b>
Bewleys		●	
Bidfood	●	●	●
Brakes	●	●	●
Creed-	●		
Lomond	●		
Vegetarian Express	●		
Contract Management	<ul style="list-style-type: none"> <li>• Latest Contract Review Meeting: April 2021</li> </ul>		

## Vending

Supply and distribution of Confectionery Snacks / Ambient (Lot 1), Food including Sandwiches chilled (Lot 2), Beverages, bottles and cans (Lot 3), Beverages, hot drinks (Lot 4), Fully Managed Vending Machine Service including Reverse Vending (Lot 5), Self-Fill machines only (Lot 6), Reverse vending (Lot 7), Retail/Convenience Store Vending (Lot 8), Mobile Vending (Lot 9), Express Vending (Lot 10) and Telemetry System (Lot 11)

**Start: 01/10/20 End: 30/09/24**

Current status New agreement. Agreement within 1st of 4-year agreement.

OJEU Process Dynamic Purchasing System

Services

TUCO Ref: CAT11050-TU

OJEU Ref: 2020/S 035-083929

- Call off guidelines
- Call off via:
    1. Completion of stage 2 (ITT)
  - Lotted by category not region; therefore all suppliers in that Lot must be invited to bid
  - See Buyers Guide for full details
  - Second stage ITT service available, free of charge, to TUCO members

Framework Savings

Category Manager Mandy Johnston

Pricing N/A Pricing managed by TUCO member based on their Stage 2 award agreement

Suppliers/Lot	1	2	3	4	5	6	7	8	9	10	11
Abercromby Ltd	○	○	○	○	○			○			
Aeguana Ltd	○	○	○	○		○		○		○	○
Broderick Group		○	○	○	○	○	○			○	
Bulk Vending Systems	○		○	○	○	○		○		○	○
Cymraeg	○		○	○	○	○				○	○
DC7 Vending	○		○	○	○	○	○			○	○
Eden Springs										○	
Excel Vending	○	○	○	○	○	○	○	○		○	○
Fairtrade Vending		○			○						
Ideal Vending	○	○	○	○	○	○	○	○		○	○
JW Vending	○	○	○	○	○	○		○		○	
Mother Group Ltd	○	○	○		○	○		○			
Options Management							○			○	
Refresh Vending	○	○	○	○	○	○		○		○	
Selecta UK	○	○	○	○	○	○	○	○		○	○
Upton Group	○		○	○	○	○		○			
VH Graddon					○			○		○	
WEAREVIRI, PART OF THE WORK PERK	○	○	○		○			○			

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Wilkes Vending  
Services

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Contract Management

- Latest Contract Review Meeting:
-



## New Agreements

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The Contracting team are currently working on retendering the following agreements:

If you would like to get involved, then contact the relevant Category Manager to join the tender working party. Or you may have a supplier that may be interested in participating.

**Design & Install** Under review, strategy document being prepared.  
Nicola Mellor

**Food Waste Management Framework Agreement** Strategy agreed July 2021. Tender issued 10/08/2021. Tenders due back 13th September 2021. Contract due to start 1<sup>st</sup> November 2021. Lots have been increased from 5 to 9 Lots as below:

Lot 1 On-Site Food Waste Innovation

Lot 2 - Lot 2 Waste Disposable Cups

Lot 3 - Waste Coffee Grounds

Lot 4 - Off Site Food Waste Collection

Lot 5 – Food Waste Oil Collection and Disposal Service

Lot 6 - Catering Packaging (glass, cardboard, plastic, single use plastic, tin, tetra, etc.)  
Collection and Recycling Service

Lot 7 - Compostable Packaging Waste Collection Service

Lot 8 - Food Waste Management Systems

Lot 9 - Surplus Catering Equipment

**Fresh Fish & Seafood** Strategy drafted and work is underway on creating the open tender documents.  
Hannah Myton-Wright

**Fresh Fruit & Veg** CAT11061-TU Strategy being drafted. Jane Eve