

TUCO North West Region Catering Group Meeting Tuesday 24th October 2023 at the University of Bolton MINUTES

Attendees: Emma Stansfield [Chair] Manchester

Nicola Boland **NWUPC** Ann Bickerstaffe Liverpool Angela Church Bangor Jane Eve **TUCO** Judith Hoyle **TUCO** Jane Hulmston Bangor Karen Hunter Bolton **TUCO** Sarah Jones Mandy Johnston Liverpool Jemma Lucas Edge Hill

Sarah McLoughlin TUCO Academy

Paul Murphy Edge Hill
Karen Norton Bolton
Derek Rout Bolton
Alison Shedlock Manchester

Via Teams: David Nuttall Harper Adams

Carol Yates UCLAN

Apologies: Alison Bates Manchester

Jonny Chambers Keele Joanne Dooley RNCM

Dawn Vincent Stoke-on-Trent

1. Welcome and Apologies

Apologies as listed above. Emma welcomed everyone to the meeting.

2. Minutes of the Last Meeting

These were taken as agreed.

3. Board Update for TUCO Chair, Phil Rees-Jones

Phil confirmed that Chefs' Competitions will be back in 2024. We have agreed a partnership with KCL on Menus of Change. Back in 2017 TUCO undertook some research on business modules in HE, so we have now just re-commissioned this. He asked that if any members want us to do any research, then please let us know.



TUCO Foundation

We are in the process of setting this up and there are some tax efficiencies to be gained from this.

Menus of Change

One of the Board members has asked if TUCO can resource the auditing of this.

TUCO Strategy

We are looking at research to help with this. Our competitors provide a procurement service but nothing else. Litmus are currently looking at competitor analysis and member engagement.

Financially, TUCO are in a very strong position. Value for Money Reports are about to be sent out. It costs £100 to be a full member of TUCO. For this you get access to training, free places at the summer conference, subsidized study tours and a place at the winter conference.

4. Procurement Report

Supplier market reports are now available including the UKUPC, TUCO Value for Money and the quarterly Intelligence Report. TUCO sends out savings reports on a quarterly basis. On tenders the new Hot Beverage agreement starts on 1st March 2024. Convenience Retail is at the Research and Strategy stage. Jane asked for any volunteers for the Tender Working Party. The DipChem tender schedule will be issued late November so the framework has been extended. Food Waste has been extended until 31st October 2025. Work is currently underway on the Greenhouse Gas Calculator system. Alcohol is being re-tendered using the open procedure. Revised pricing came out in August. It will be extended until 15th January 2024 until the new framework is in place. There has been a review meeting for the suppliers on the CICS framework, along with meeting for other agreements. There is a new Account Manager for Vegetarian Express, Bushra Al-Salehi. Unilever are keen to provide support to members on their products, including Ben & Jerry's Scoop Shop.

We will be continuing with our NPD page on the website for members to try and feedback on new products.

On the Convenience Retail framework, Kim is writing an article for the TUCO magazine on the cocoa supply chain for confectionery.

5. TUCO Academy

Sarah and Camilla have been very busy with compliance courses. An example of the value of compliance courses that the Academy runs includes the Level 4 Food Safety qualification which is only £99! This can cost upwards of £450 elsewhere. As well as compliance courses, we are still doing soft skills such as Finance for Non-Finance Managers. We also have Report Writing and Presentation Skills this month. Just as a reminder that anybody from the university can attend courses not just the catering staff, the university is a member so anyone employed can use the CPD opportunities. We are looking at delivering webinars for juniormanagers and team leaders as we have had feedback that, with the middle level of managers which has been removed in the last few years, there is some developmental need for skills and confidence at the lower level. Topics for this includes an Introduction to Leadership, Communication, Delegation & Feedback and Conflict Resolution etc.



This will be CPD accredited and will help managers improve their skills with their direct reports. On 14th November there will be a course for Visual Merchandising and Customer Skills to be held in Manchester with a Christmas twist. There will be a further one held in London on 17th April.

Study Tours include:

Food to Go in Leicester and Frankfurt – April.

Colombian Coffee Study Tour – 11th May.

South Korea including Student Conference – 18th to 26th May

London Street Food and Food Court Tour

Italian Wine, Beer and Olive Oil Tour – September

Forest Green Rovers – all players have plant-based food and the stadium is totally green NACUFS Conference in July in Kentucky

We recently held a meeting with the Academy Steering Group on the 28th of September which will help form the basis of a business plan.

Sarah is looking for venues for the Winter Conference in 2024. This year the theme is the Cost of Living Crisis. Harper Adams will be delivering a session on Food Waste and we will finish off with 'The Flygerians' who will present to us on their Nigerian Street Food as well as making some canapes for the pre-Conference dinner. There will be a study tour following the Conference.

6. NWUPC Update

Nicola reported that she herself joined in September and they also have two new procurement trainees, Nadia and Emmanuel. They are currently developing a management strategy and conducting a membership survey. They have awarded the contract for their new website to DOWO. The new website will have a discussion forum and will be much more interactive. They have recently refunded all the members' subscription fees so that they get a free year's membership. They are currently looking at options for their 2024 Conference and the next NWUPC Board Meeting will be on 7th December.

7. Member Updates

Bolton

They have just had Black History Month with a different recipe every day. They have taken 3 of the recipes and put them on the winter menus. They have just gone through a huge graduation and they will be introducing an alcohol-free sparkling wine. They have run some internal competitions for the chefs including a vegan and vegetarian option. Every Wednesday night the chefs give a cookery demonstration to the students in their own time and will be selling their poppy cakes for Remembrance Day. They recently held a record-breaking Open Day. They have also set their dates for their Christmas Lunch.

Bangor

Angela has just taken over the catering of the Management Centre. They had a collaboration with a local restaurant for Black History Month and will be bringing in some externals for their Open Days. Angela is very interested in TUCO's research on healthy eating. They have just been accredited with Fair Trade at the basic level.



Edge Hill

They have just finished their re-furb. Jemma has now taken over Paul's role. Transactions and takings are up.

Liverpool

They now have a new Director of Procurement who has joined them from the NHS. Mandy has taken over Ann's old role. They have split their safety policy into two for production and non-production. They have re-launched the Food Court over in the Guild. They are also refurbishing the student catering area and will re-open as the Bistro. Ann has helped to set up the student pantry. They have also been introducing Food Waste.

Manchester

Alison reported that business is back to pre-COVID days with higher student numbers. Catered halls are full and bars are very busy. They are looking at a refill scheme for coffee cups and are working with three companies for their refill cups. The big launch will be during Welcome Week next September. They have opened the Manchester Museum café which has been shut for two years. This is completely vegetarian and is one of the busiest cafes on campus. They are hosting the Times Higher Education Academic Summit. They have also recently switched from Coke to Britvic with absolutely no complaints. They recently received one star in Fair Trade. Their catering procurement contact of many years, Nichola Gill, has now left. They had 24,000 people at their first Open Day, with a huge interest in their catered halls.

Harper Adams

Harper are back to pre-COVID levels and everywhere is busy. They have also changed from Coke to Pepsi. They have found that they are selling a lot of packages for their catered halls. They have a couple of new campuses opening and a new Pathology Unit. It appears that many members have moved over to Britvic from Coke.

8. Menus of Change

We have now had 13 pledges from universities who are going to adopt the 24 principles. There is no pressure to adopt all 24. All pledges will gain access to the system which is being written at the moment to make the principles more 'British'. Members can then share the information and knowledge. This will make us more compliant to People and Planet. There is also a lot of support from the Chefs' Forum. Sarah also mentioned the collaboration with Culinary Medicine UK who are helping to support health practitioners to understand more about healthy nutrition. There will be either a Level 2 or Level 3 Qualification via the Chefs' Forum. There will be another study tour to the CIA next year which will include a visit to both Harvard and Yale on 10^{th} to 15^{th} June 2024.

9. Presentation by the Alcohol Fee Drinks Company

The presentation is attached to these Minutes.

10. Any Other Business

There was no further business so the meeting was terminated.

11. Dates for Next Meeting

This will be held on Wednesday 13th March 2024 at Brakes' Warrington depot.





Giving new life to surplus assets

with a financial return

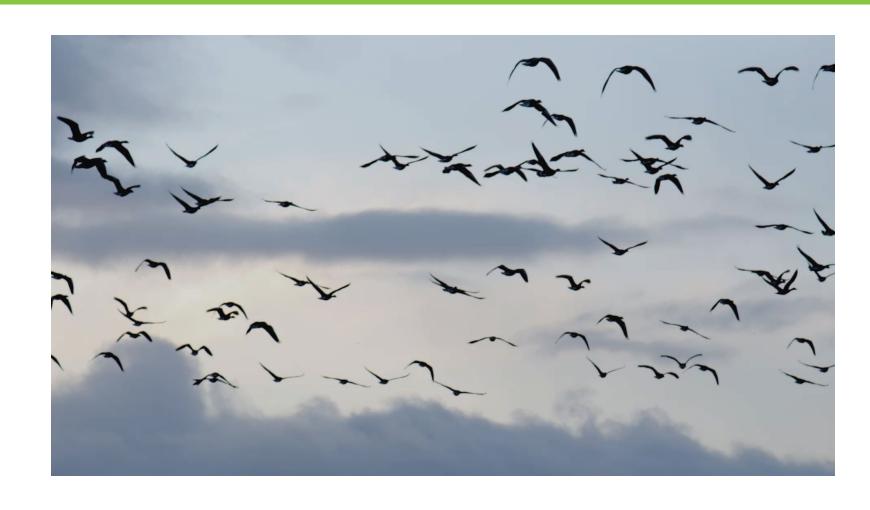
Sam Gillespie and Paul Fieldhouse

TUCO Northwest

24th October 2023

Unveiling our new company video

All about our mission to end wastefulness for good...



Powering the circular economy since 1996

For 26 years we've been on a mission to stop valuable assets sitting idle. None of us can afford to waste resources - for the planet and for profit.

Government departments and businesses alike trust us to find value in their equipment that's no longer needed.

As the government works to decarbonise all sectors of the UK economy to meet their 2050 net zero target, we're committed to supporting organisations and businesses to meet their own ESG goals and play a part in the circular economy.

Based at our specialist facility in Skegness, our trained and experienced team make the process of disposing surplus assets convenient, offering clients complete peace of mind. From decommissioning, collection and refurbishment, right through to storage, marketing and sales, we provide a complete reuse solution.



What's in it for you?



Sustainability is at the heart of everything we do. By finding new homes for surplus goods, we reduce waste, minimise costs and increase productivity.



For us, it's about doing the right thing. Our rigorously managed processes reduce risk, provide greater transparency and ensure our clients remain compliant.



lose money through inefficient disposal. We help generate a healthy profit for your surplus assets through our various sales routes.

Peace of mind

- None of the assets we handle go into landfill (and we're rightly very proud of that!)
- Greater return on the sale of items (other than scrap value)
- Ownership and seller liabilities are transferred to us
- Transparent and consistent reporting across sites
- Assist in site clearance, allowing space to become available for alternative uses
- Transparent and compliant disposal routes (every job takes place in accordance with current Environmental and Health & Safety legislation)
- Reduction in your storage costs and support in asset management

Methods of sale

We have thousands of motivated and loyal buyers from across the world who receive all the latest information about our sales and auctions. We use various sales methods to get the best return possible, including:

Online auctions – Tender – Private treaty sales – On or off-site sales

How it works



Understanding your needs

Are you looking for a strategic sustainability initiative? Do you need more storage space, or to reduce storage costs? We take time to get to know you and understand your aims.



Leave it to us

We process and catalogue the goods, create detailed item descriptions and photography.



Let's agree the best route to achieve your goals

This might be an outright purchase from Ramco, an on-site auction or a direct sale. We have a range of options and can find the right one for you.



Valuation

Whether it's through an on-site visit, or simply looking at pictures and inventory lists, Ramco will use experienced appraisers to value the goods.



Marketing

We use a range of marketing channels to amplify the interest across a huge database of buyers.



Payment

The client receives their funds!

Sectors & clients

Ramco is a trusted partner for private and public sector clients alike. We have deep experience in a range of key sectors:

- Foodservice
- Manufacturing
- Leisure and entertainment
- Energy and utilities
- Facilities management
- Public Sector and emergency services







TUCO Members Who Are Already Working With Ramco

- University of Northampton
- Imperial College of London
- Kingston University
- University of Exeter
- Aberystwyth University
- Cardiff University
- Edinburgh Napier University
- Liverpool Hope University
- University of Sheffield
- United Lincolnshire Hospital Trust
- University of Leicester

Following the announcement that the University would move to a new campus, we needed an efficient reuse solution that both eliminates waste and reduces disposal costs. Our growing relationship with Ramco has enabled us to implement an environmentally friendly disposal solution that ensures our unwanted equipment is given a new lease of life, helping us contribute towards creating a circular economy. We're pleased to be working with Ramco and look forward to seeing their support expanded across the University in the future.

Matthew Waite – Head of Capital Projects and Infrastructure

Trusted by









































Trusted by









































Public Sector

With longstanding relationships with the Ministry of Defence as well as blue light emergency services, we know the importance of disposing of surplus assets without disrupting vital day-to-day services.

Whether it's local councils, other government departments or the military, Ramco understands that clients in this sector are under more scrutiny than most. That's why we work with complete transparency and compliancy, all while achieving the biggest financial return possible to be reinvested in essential services.

We handle equipment from education establishments, government departments and local councils, to health and emergency services, including:

- Fire & Rescue Equipment
- Plant & Vehicles
- Gym & Fitness Suites
- Communication devices



Foodservice

The food industry has always struggled to dispose of equipment in a sustainable, efficient and profitable way. But in the current market, businesses need to manage their exposure and risk in order to become sustainable, successful and, importantly, profitable.

We've worked with clients in both the commercial and public sector, collecting entire kitchens or individual items of catering equipment, including:

- Industrial ovens
- Warewashing equipment
- Fridges and freezers
- Small appliances



Leisure and entertainment

Our team looks after clients across the full breadth of the leisure and entertainment sector, including foodservice, hospitality, even theme parks. This thorough experience, plus our ability to adapt, means we can meet the needs of clients in any market sector. From commercial catering equipment and furniture to fairground rides, we dispose of unwanted assets efficiently, profitably and sustainably.

We have experience in handling:

- Obsolete & overstock spare parts
- Theme park infrastructure
- Hotel & accommodation
- Office closures
- Supermarket refurbishments



Facilities management

Working with various businesses focused on facilities management, we've been able to provide ideal, cost-effective solutions across multisite operations, as well as commercial estate managers.

Examples of assets collected by Ramco include:

- Fleets of vehicles
- IT and phone systems
- Catering equipment



Adding value to surplus assets – Traffic vehicles

- We removed the livery from this well-used Highways England Mitsubishi Shogun.
- We repaired damage to the bodywork on the left front wheel arch.
- We remodelled the interior and fitted new parts to restore that shiny new feel, before putting the vehicle through an MOT.
- A video was created to present the vehicle to prospective bidders.
- The vehicle was purchased for a hammer total of £7400 at online auction.

BEFORE







AFTER







Recent catering sales



Combi oven

Brand: Rational

Age: YOM 2016

Condition: Used but good - untested

Date Sold: 18 January, 2022

£3,510



Double refrigerator

Brand: Foster

Age: YOM 2013

Condition: Front top panel loose but otherwise good - untested

Date Sold: 18 January, 2022

£470



Dishwasher

Brand: Winterhalter

Age: YOM 2017

Condition: Used but good - untested

Date Sold: 18 January, 2022

£540



6 burner range oven

Brand: Hobart

Age: YOM 2020

Condition: Unused and in good condition - untested

ate Soid: 8 December, 2021

£820

Twin tank fryer

Brand: Electrolux

Age: YOM 2020

Condition: Used but good - untested

Date Sold: 22 February, 2022

£660



Achievements and accreditations

2021 saw Ramco named Best Resource Management Business of the Year at the **waste2zero** awards for the second year in a row. Running for five years, the awards (the first of their kind in the sector) are designed to give the out-of-home food service industry a platform to showcase best practices and recognise excellence in reducing the sector's impact on the environment.

We've also been shortlisted at the edie Sustainability Leaders Awards 2022 as finalists in the Waste and Resource Management Project of the Year category. It marks the first time Ramco has been nominated for one of these prestigious awards.

Ramco holds several accreditations, including the international standard for environmental management systems, ISO 14001. The certification is granted for the 'disposal of assets and equipment with or without refurbishment, including selection and management of subcontractors.' The Armed Forces Covenant has also recognised us for our commitment to the armed forces as well as being members of the Foodservice Equipment Association (FEA).



Get in touch to see how we can help find value in your surplus assets.

Paul Fieldhouse Business Development

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paulfieldhouse@ramco.co.uk

Sam Gillespie
Business Development

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Andy Mee

North West Regional Meeting 24th October 2023

Is your venue ready for the growth of Alcohol Free Drinks?

I'm not Anti Alcohol, it's all about Choice! The Alcohol Free Industry are NOT another Temperance Movement!





Not Anti Alcohol – Pro Choice:



It's time to stop sober shaming.









JUST ONE DRINK A DAY INCREASES YOUR RISK OF BREAST CANCER **BY 14**%

ALCOHOL INCREASES YOUR RISK OF BREAST CANCER.

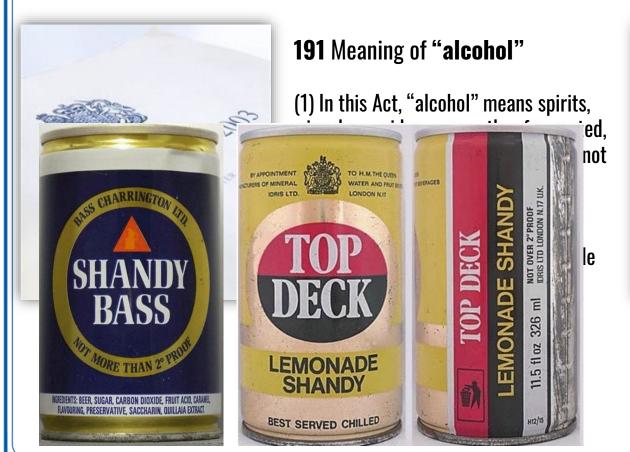
The more you drink, the more you increase your risk of developing breast cancer.



1 in 8 women suffer from breast cancer
7 drinks a week increases the risk by 14%
14 drinks a week increases the risk by 28%



So, what exactly are Alcohol Free Drinks and the confusion around labelling....





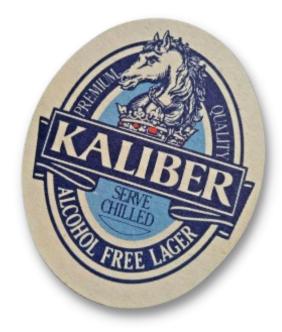
Low alcohol — the drink must be 1.2% alcohol by volume (abv) or below Non-alcoholic — the drink must be 0.5% alcohol by volume (abv) or below Alcohol Free — the drink must be 0.05% alcohol by volume (abv) or below De-alcoholised — this term should only be applied to a drink from which the alcohol has been extracted if it contains no more than 0.5% abv and the product should also include an indication of its alcoholic strength (or state that it contains no alcohol).



What do we mean by Alcohol Free Drinks

Things have come a long way from these drinks





Sadly many people perceive this is the experience of Alcohol Free Drinks



What do we mean by Alcohol Free Drinks

AF versions of Multinational brands



Direct Alcohol replacement products from new brands







New AF products from new brands





ALCOHOL FREE

Why have an



20% of people in 55% of people in 38% of GenZ don 29% of pub visits 47% of non drink 70% of people in 9 million adults d 1 in 4 adults have

Their Credit card is the same as someone who is so, if you don't cater for them, they don't spend.....



e remember one thing.. the reason your customer is not lcohol......

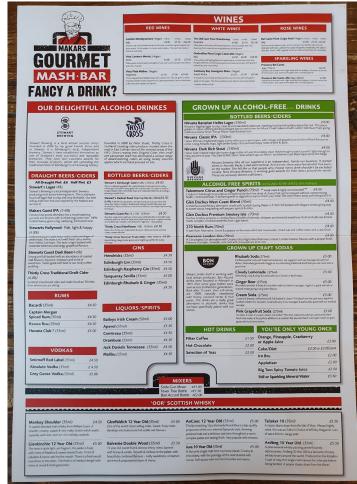
80% of people that consume non-aiconolic peer in the UK are also regular peer grinkers.

25% of non drinkers default to Tap Water if there are no good AF Options.



What do we mean by inclusive Drinks menu?















No 7 Idaho 7 & Mosa Pale Ale Little Critters



Lag Phase Bad Seed ABV 3.9%



Cinder Toffee Half Moon ABV 4.5%



Half Moon ABV 3.8%



Afraid Of Sunlight Thirst Class ABV 5.7%



Brewer's Gold Pictish ABV 3.8%



Not Apache On Chinook Wishbone ABV 6% (KEG)



Northern Monk ABV 0.5% (KEG

Cloudy Cider

Celtic Marches



Wrecking Ball Wishbone ABV 4.8% (KEG)



Premium Yorkshire Cider Pure North ABV 5% (KEG)

Download Real Ale Finder to see what's coming soon...

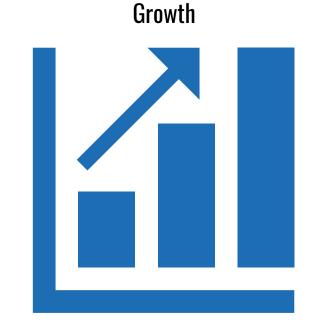


What is the future growth for Alcohol Free drinks

Market value up

Consumer acceptance of products up

Quality of products up



Gen Z not drinking up.

Understanding of health benefits up.

Alcohol Consumption Down