

TUCO Scottish Regional Meeting Thursday 9th November 2023 at 10:30 am Advanced Research Centre, University of Glasgow MINUTES

Attendees: Ian Macaulay [Chair] Edinburgh

Ayrshire College James Adams

Matt Gilmour Glasgow **TUCO** Judith Hoyle David Kerr Strathclyde Louise MacFarlane **APUC** Calum MacLachlan Aberdeen

Nicola Mellor **TUCO Category Manager**

Michael Robinson **Dundee and Angus**

Glasgow Pam Watson Lawrie Wilkinson Fife College

Via Teams: Strathclyde Amy Irvine

> Sarah McLoughlin **TUCO Academy** Laura Shaw Strathclyde

Apologies: Andy Anderson **APUC**

> Richard Canale Ayrshire College Gareth Davies Forth Valley College Elaine Hutton Avrshire College St Andrews Steven McKay

Robert Myler Forth Valley College

Graham Paterson Strathclyde Alan Riddell St Andrews

Ester Vasallo Forth Valley College

1. Welcome, Introductions and Apologies

lan welcomed everyone to the meeting. Apologies are as above.

2. Presentation by Simon McLeod of Kellanova

A copy of the presentation is attached to these Minutes.

3. Minutes of the Previous Meeting

These were taken as agreed.



4. TUCO Framework Update (Nicola)

Procurement reports available on our website include the UKUPC Impact Report, which goes across all the UK regional purchasing consortia, supplier market reports and TUCO Intelligence Q3. Value for Money Reports for members are out now.

Regarding tender activity

Hot Beverage has just finished evaluation on the SQ and is due to start on 1st March 2024. Any contracts due to terminate between 6th January and 1st March should be extended.

Convenience Retail is out to tender in the new year. Kim Ashley has asked members for any suggestions for inclusions on this.

The DipChem schedule is due to be issued late November.

Fruit & Veg - Ian advised that University of Edinburgh will be moving the whole of the Fruit and Veg contract for Edinburgh over to APUC from TUCO following a desk top exercise **Food Waste** is extended until October 2025.

Alcohol – returns are due back from suppliers on 8th December so the current agreement will be extended. Price increases in August took into account the duty changes.

Catering Light and Heavy went live in July for 4 years. IVL Engineering has asked to be removed from the agreement. Ian asked why we do not have either Meiko or Hobart listed under Refrigeration as they are the two biggest companies. They do not seem to be on any public sector frameworks.

Grocery, Frozen and Chilled has 10 lots listed but only lots 1-4 apply to HE and FE, full details available under frameworks on TUCO web site

EPOS – Fidelity Systems have been added in September.

Kitchen Equipment Maintenance, Deep Cleaning and Ducting – this is now live.

Milk, Dairy and Bread – Fresh Pastures went into liquidation in July.

The Greenhouse Gas Calculator is a new DPS and due to go live in November.

Contract review meetings have been held throughout the year.

Tender Working Parties – we have volunteers for every region and are well represented in Scotland. Ian asked Nicola for an updated list for Scottish members.

Brand Owners

We have a new Account Manager for Vegetarian Express – Bushra Al-Salehi.

Twinings and Pukka Tea have some good new teas and tea recipes with food pairing.

McCains have funds available for members wishing to run promotions around their new cheese products.

Unilever – Ben & Jerry's are looking to provide support to members on their Ben & Jerry's Scoop Shop.

CCEP – we have circulated the presentation made at a regional meeting by Adam Bostock. Ian remarked that the post-mix has gone up from £42 to around £80. Coke have not given the same price to everybody. You can no longer buy it direct you now have to purchase it via your distributor.

Nicola advised that Kim Ashley is writing an article for the magazine about the cocoa supply chain so would any members have any questions for suppliers such as Cadbury, Tony's Chocolonely etc.



Ian asked if some justification can be proved why Monealez (Cadbury) moved away from Fair Trade to their own certification - Cocoa Life, and is it as good in respect of paying growers a premium?

At the joint SE/SW Regional Meeting we had a presentation from the Alcohol Free Drinks Company who have a large range of products.

TUCO currently have a survey out to collect information on the number of food outlets within institutions post-COVID. Nicola urged members to complete this.

Calum asked about the Butchery framework and if it is being extended. The first extension period is from 1st January for 2 years. He also asked if the White Label is available for members to use.

5. APUC Framework Report (Louise)

Fruit & Veg – new contact went live on 20th June with 5 geographical lots. There are 2 new suppliers on Lots 3, 4 and 5. They have carbon emissions of each product line which are updated as seasonal produce changes. The price of potatoes has gone up 72% since the framework went live.

Fresh Butcher Meat went live on 5th August with one new supplier on there – Aberdeenshire Larder. They have included carbon emissions per product.

Bakery Products – there is a 6-month extension on the current framework while they reevaluate the basket of goods. They are introducing a lot for specialist bakery items. The tender will be going out next week before Christmas.

Dairy Products – has just been extended for one year to October 2024. There have been some issues with Graham's on deliveries. APUC have had discussions with them on this as have the NHS and the Prison Service. They have managed to negotiate a decrease in price on butter.

Fresh **Fish and Seafood** Green's have requested to be removed. There has been a price increase in August from Campbells Prime Meat, Campbell Brothers and George Campbell and Sons.

Janitorial Products – they have had substantial price decreases from Bunzl and there will be some more coming up.

lan asked for Breadwinner to be added to the bakery framework.

There is an update to the government's Border Target Operating Model. This covers the flow of goods from the UK to Northern Ireland. Goods for NI only will have to be labelled "NOT FOR EU".

There is a shortage of citrus fruit from Spain due to the dry weather. Scottish farmers are having problems with veg crops due to flooding. Both the Italian and Greek governments are altering their allergen information on dry pasta. APUC are working with Food Standards Scotland on problems with orange juice.

Louise explained the principles of desktop evaluation on a combination of direct awards and mini-competitions.

APUC have a catering lot on their PPE framework.



6. TUCO Board Update

TUCO have commissioned Campus Life to create a video to encourage people to take up careers in the sector. This will be white labelled so members can brand it themselves for use within their own universities. Hoping for it to be finalised in December with it being available to members early next year.

There is progress with the plans for setting up the TUCO Foundation. A lawyer with specialist knowledge in the field attended the last board meeting and provided an update on the work so far and answer questions around the proposal and any potential risk. Ultimately, the Board were supportive of the Foundation application moving forward.

Litmus Partnership are currently conducting their research into member engagement and will report to the Board in December 2023.

Manish Shah reported that he held their first face-to-face Regional Chefs' Forum meeting at the Summer Conference and the first survey had been subsequently sent out. It was felt that the response to this survey was disappointing and the team are reviewing the survey and would re-circulate. It would be appreciated if we would engage our chefs to respond to the future survey to help maximise the impact of the Forum.

Financially, TUCO had adjusted the forecast for Quarter 1 accounts and are forecasting a better than budget financial out-turn and the board are considering options for investment for the future. The Conference plays an important role in TUCO's finances, however the spend on agreements has increased massively and has grown our income, and this coupled with a reduction in expenditure has resulted in the better than expected position.

Total membership has grown over the last quarter with 6 new members.

Alan Riddell's term of office ends this year, and a new member will be appointed to the board from December 1st.

Chefs' Competitions – this will be held during the first week of April in Warwick.

Regional Chairs – Scotland has a a new Deputy Chair with Steven McKay from St Andrews.

Chefs' Forum – Dougie Shewan would join on behalf of Aberdeen.

TUCO Board Non-Executive Directors – for any future opportunities arising Calum would highly recommend being on the TUCO Board.

7. TUCO Academy Update

Both Sarah and Camilla had been visiting a number of universities over the past couple of months delivering compliance courses at places such as Edinburgh, Reading and Staffordshire. They have already delivered 50 courses in the last 6 months which is comparable to the whole of the previous 12 months. Other soft skill courses available are:

- Finance for Non-Financial Managers
- Report Writing
- Professional Development



These courses are open to anyone within our member institutions, not just the Catering Department.

David from Strathclyde recently took part in the Upskill case study to try to help with leadership issues, but it wasn't pitched at the right level. We have instead come up with a webinar system 'Management Essentials' this is geared to lower level managers, supervisors and team leaders and will be a program to help them with soft skills and improve their confidence. There has been feedback recently about a lack of middle managers as a result of the changes in the last few years and there is a level of lower managers who need additional support to give them more empowerment. It is a 6 module system of 2.5 hours every 2 weeks and will be CPD accredited. There is also a number of one-to-one coaching sessions at a slightly higher cost.

We are working with HSI and the Vegetarian Society on more plant-based projects. Next week we have a course on Visual Merchandising in Manchester which will be repeated in London in April.

Study Tours

Two bursary places are available for every study tour.

- Food To Go In Leicester and Frankfurt in April
- Colombia Coffee Tour 4th 11th May 2024
- South Korea 18th 26th May Student Services Conference with food trends in South Korea
- CIA Menus of Change June 2024 10 people have already expressed an interest in this
- London Street Food
- August/September wine, beer and olive oil tour in Italy
- July NACUFS Conference in Kentucky

Webinars

- Plastics Legislation Update
- Net Positive

The Academy Steering Group met at the end of September for the first time since COVID.

Our Winter Conference 2023 will be held on Wednesday 6th December at the University of Kent with a networking dinner on Tuesday 5th. The theme will be the Cost of Living Crisis. It will include a talk from Rafael Mutu from Kent on 'Gleaning' which is the use of excess produce from local farmers.

We will also have a presentation from The Flygerians on Nigerian street food and they will also be making the canapes for the dinner the previous evening. As always, a study tour will follow the conference.



8. Sustainability

A study tour is planned to Forest Green Rovers, who eat only plant-based food and have a green stadium. The Greenhouse Gas Calculator framework will go live during the first quarter of next year. NetPositive – we now have 71 of our suppliers on there with 82% of those being SMEs. The MSC Audit took place last month

9. Any Other Business

As there was no further business, the meeting was duly closed.

10. Date for Next Meeting

Thursday 26th February 2024 at the University of Edinburgh.







Our Vision

To be the world's best performing snacks-led powerhouse, unleashing the full potential of our differentiated brands and our passionate people

Our Purpose

Creating better days and a place at the table for everyone through our trusted food brands

UK WIDE FIELD SUPPORT

1 X FIELD SALES MANAGER

1 X FIELD SALES LEAD

6 X MSO/FOOD SERVICE BDE'S

6 X RTM BDE'S

2 X MSO FSR'S

...AND GROWING!







Where it all started...



Founded in 1906

William K Kellogg, a philanthropist and visionary vegetarian who believed that a plant-based diet was the right diet



1922

Overseas expansion in to UK & Europe



1930s - 1980s

Numerous iconic foods launched from the 1930s to the 1980s



1998

Portable foods factory opens in Wrexham in 1998, showing our commitment to our snacking business



1998

Nutri-Grain launches in UK



100 years of making every day better



1998

Kellogg's started to support school breakfast clubs in Britain



2012

Kellogg acquired Pringles



2019

Re-design of our cereal packs with the addition of **NaviLens** signposting to support the visually impaired



2021

Wellbeing Manifesto was unveiled, a visionary 10 year plan



2021

Mr P gets a rebrand



2023

Our Away From Home acceleration plan to bring greater value to partners and customers in the market to make every day better



We stand up to our responsibility

We are committed to improving our foods so that they are better for people, the planet and the community



People

To date...

- Removed 9,000 T of sugar
- Coco Pops by 50% since 2017
- Last 20 years reduced salt by 60%
- Increased amount of Vit D in cereals

10 year plan to continue to tackle salt, sugar, make kid's cereals better, increase fibre and address carbon footprint



Planet

With the world's population set to increase to 9 billion by 2050, everything we take from the planet's resources we must put back



Community

We have donated 100m servings of Kellogg's products to children and families in need and continue to do so

In the UK, **1 in 9** kids start the day without breakfast

- School is a social environment where kids can access food without financial constraints
- Enabled support for >3,000 Breakfast Clubs in the UK since 1998 - Cash grants, free bowls, food and activity resources
- Twice termly newsletter activity kits

We are expanding efforts

- Plan to support 50% more schools through the Grants Programme than we did in 2022
- Launching a brand new Secondary Schools Network







Serving snacks and cereal to more people, more often, more profitably for mutual business growth

There are up to **308m incremental** eating occasions for Kellogg's to play for in the **AWAY FROM HOME** market across snacking and cereal.





Six focus environments

308m incremental eatings for Kellogg's to play for

- Hyper targeted national account strategy in focus environments
- Improving presence through organisations (e.g. TUCO)
- Sharpening strategic focus with national wholesalers, Brakes included





Kellanova is one of the UK's largest manufacturers of snacks and cereals, with 2022 UK sales of more than £1 billion

We have an unrivalled understanding of the categories we operate in and a huge ambition to grow in the away-from-home market.

We're here today to show you our commitment to grow these categories.

We are Pringles



We are Cereal Bars











We are Cereals















Workplace & Universities



Top FE & University SKUs

Rankings take into account multiple measures including sales contribution, incrementality and relevancy to environment/mission.





Weighted dist. **5%**

Sour Cream & Onion 12 x 1 x 40g



Salt & Vinegar 12 x 1 x 40g



Weighted 6%

12 x 1 x 40q



Texas BBQ 12 x 1 x 40g



Rice Krispies Squares Chewy Marshmallow 30 x 28g



Kellanova



Weighted dist. 8%

Rice Krispies Squares Totally Chocolatey 30 x 36g



Coco Pops Cereal & Milk Cereal Bar 25 x 20g

Weighted dist. 15%



Weighted

Nutri Grain Raisin Breakfast Bakes 11 x 45g





Make snacking sociable & shareable

Source: *IRI Value Sales 52 w/e 2021 **MA Tracker, Q4 2021, 4753 consumers, ***Mintel – What the 2022 consumer trends mean for food and drink - Enjoyment Everywhere







in the large sharing category**



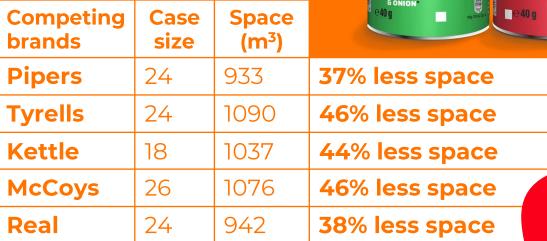
67% OF CONSUMER

Selieve pringles are great for sharing

62% OF CONSUMERS

Say Pringles stands out as the most fun snacking brand***

Make more from less space with Pringles



Further optimised by use of counter tops space saving point of sale...







Counter top gravity unit



Parasite units



Example:

40g Pringles maximise space by holding +37% more units than Piper bags in the **same** space

3 x longer shelf life 18 months shelf life Vs 6 months standard

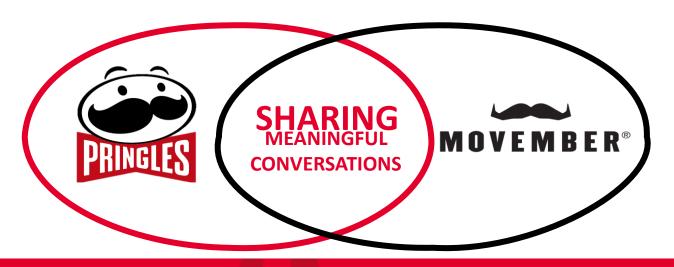




THE WHY

MOVEMBER'S WORK IS INCREASINGLY IMPORTANT, WITH THE WORLD LOSING ONE MAN TO SUICIDE EVERY MINUTE.

SINCE 2020, PRINGLES & MOVEMBER HAVE JOINED FORCES TO DEMONSTRATE THE VALUE OF MEANINGFUL CONVERSATIONS, TO ENCOURAGE PEOPLE TO TALK WHEN TIMES ARE TOUGH.



THE AMBITION

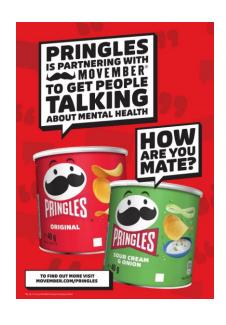
HELP TO START OVER 18 MILLION CONVERSATIONS AROUND MENTAL HEALTH.

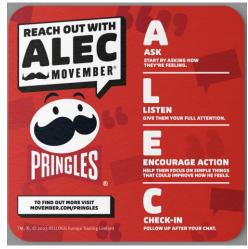


Foodservice









IN PARTNERSHIP WITH WOW MOVEMBER®

1. Snacking brands with mass appeal

Did you know?

Kellogg's accounts for 6 of the top 10 best-selling cereal bars within foodservice

(Source: IRI Salesout data last 52 weeks to 6th Jan 2023)



The #1 sharing brand with £260m RSV and highest loyalty in the sharing category



(Sources: IRI Values Sales 52 w/e 2021; MA Tracker, Q4 21, 4753 Consumers)



High protein taste led £1.5m snacking brand for 18 - 35s, primed for unlocking new snacking experiences





NUTRI-GRAIN

The original morning fuelling, slightly less naughty, snack bar with £12m brand growing +21% value sales vs year ago



(Source: IRI UK Wholesome Snacks P12 YTD)



For people on a journey for a healthier lifestyle with £6m core business in the UK



(Source: TBC)





High protein taste led £1.5m snacking brand for 18 - 35s, primed for unlocking new snacking experiences

STRATEGIC RATIONALE

Leverage the strength of taste led brands to drive into new categories, occasions and experiences

CONSUMER TARGET

18 – 35s, comfortable classics, snack evangelist

OCCASION TARGET

Breakfast at work, mid-morning and mid-afternoon snack

REASONS TO BELIEVE

Made with Real Nut Butter. 40% nuts. High in Protein. Suitable for Vegetarians. Halal - HFA Approved. Great for Coffee Shops, QSR, Canteens etc



The £36m permissible treat brand for 16-24 y/o with +30% value sales growth

STRATEGIC RATIONALE

Snacks tailored to teens and young adult occasions with a differentiated, more permissible treat. Uniquely crispy, chewy, gooey Squares snacking experience provide our consumers with momentary breaks away from adulting.

CONSUMER TARGET

16-24 y/o, snack enthusiasts

OCCASION TARGET

Mid-morning snack with a halo to afternoon snacking occasion

REASONS TO BELIEVE

Exciting taste and texture combinations Kellogg's largest cereal snack brand in the UK Driving new news and excitement with flavour rotations consumers love, while also tapping into new occasions beyond breakfast

Vibrant, distinctive, disruptive packaging





Regaining leadership in calorie-controlled snacking with £12m brand growing +21% value sales vs year ago

STRATEGIC RATIONALE

Our brand heartland in regaining leadership in caloriecontrolled snacking

CONSUMER TARGET

Families

OCCASION TARGET

Mid-morning, helps fuel your busy morning

REASONS TO BELIEVE

A permissible treat
Source of fibre and wholegrain
Baked with wholegrains wheat & oats
No artificial colours or flavours
Source of B Vitamins & Iron
25% of your daily Calcium
School Food Complaint

Can be served as part of a school lunch (ex NI and ROI)

*Source: IRI UK Wholesome Snacks P12 YTD





For people on a journey for a healthier lifestyle with £6m core business in the UK

STRATEGIC RATIONALE

Our brand heartland in regaining leadership in caloriecontrolled snacking

CONSUMER TARGET

People on a journey for a healthier lifestyle, all adults 26+

OCCASION TARGET

Early morning bite, breakfast at work, morning snack

REASONS TO BELIEVE

High in fibre

Made with wholegrains (wholewheat, whole oats) Source of B-vitamins (B3, B6, B9) No artificial colours, flavours or preservatives Under 100 calories





Everyday affordable branded treats, with wide appeal and £14.5m value, growing double digits

STRATEGIC RATIONALE

Enable an everyday affordable proposition to leverage broad appeal brands

CONSUMER TARGET

18 – 35s, comfortable classics, snack evangelist, parents of kids 5– 9 permissible

OCCASION TARGET

Early morning bite, breakfast at work, morning snack

REASONS TO BELIEVE

Source of fibre, calcium and vitamin D No artificial colours, flavours or preservatives Under 100 calories



1. Value for experience through #1 cereal brands



The **No.1 kids cereal brand**in the UK, worth over
£44m¹ and consumed by
over 4m households every
year²



No.1 functional health brand in the UK, worth over £47m¹. Bought on average 5 times a year – more than any other cereal brand²



No.1 taste brand within cereal for the last 5 years – one box bought every second!



Worth over 50m in the UK¹, bought by over 1 in 6 households every year²



Worth over £31m in the UK and still seeing double digit growth (+10%)¹

Rice. Krispies

Key brand with young families – worth over £40m¹

Bran Flakes

Worth over £11m¹ and purchased by 900k households every vear²

Fruit'n Fibre

Leading cereal for digestive wellness, worth over £16m¹

All-Bran

Highest fibre per 100g of any high fibre cereals



The right cereal portion range

Rankings take into account multiple measures including sales contribution, incrementality and relevancy to environment/mission.



Coco Pops 40 x 35g



Rice Krispies 40 x 22g



Special K Original 4- x 30g



Bran Flakes 4- x 40g



Crunchy Nut 40 x 35g



Fruit 'n Fibre 40 x 45g



Corn Flakes 40 x 24g



All Bran 40 x 35g



Frosties 40 x 35g



Frosties 35 x 35g



The right bag packs and bulk packs range

Rankings take into account multiple measures including sales contribution, incrementality and relevancy to environment/mission.

Bag Packs



Special K Original 1 x 4 x 450g



Corn Flakes 1 x 4 x 500g



Rice Krispies 1 x 4 x 400g



Crunchy Nut 1x4x500g



Coco Pops 1 x 4 x 450g



Frosties 1 x 4 x 500g

Bulk Packs



Corn Flakes 7kg/10kg



Frosties 7kg/10kg



Coco Pops 7kg/10kg



Rice Krispies 7kg/10kg



Bran Flakes 7kg/10kg



Point of sale & looks of success



Snacks and cereals that sell themselves, with a little help

63% of UK snack eaters buy snacks on impulse*, it's never been more important to dial up visibility

Pringles



Small can magnetic hanging unit





Counter top gravity unit

Parasite units

Cereal Bars



Small can magnetic hanging unit



Counter top gravity unit



Cereals



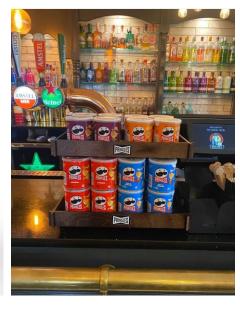




Kellanova













Local Support

Samples / Point of Sales

Amazon Vouchers -Incentive





Joint Business Plans

Field Sales Support / Events







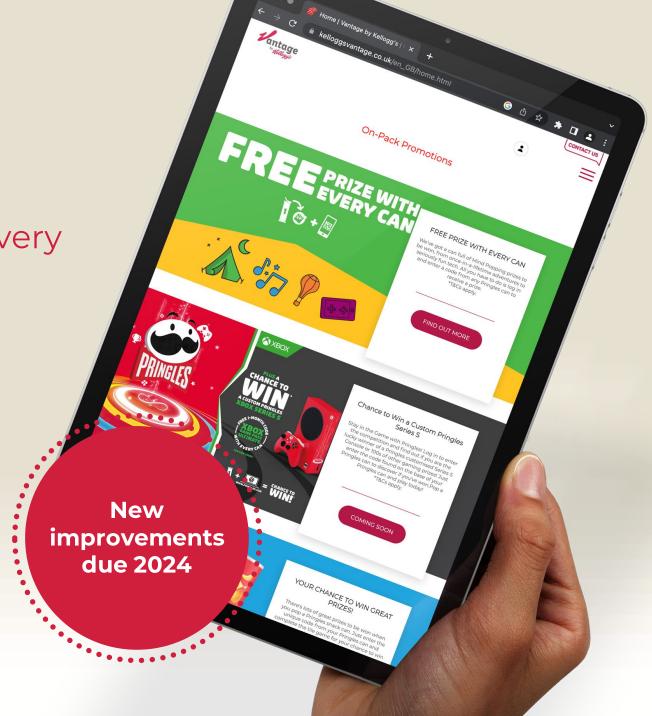


Your clients' away from home resource to maximise sales from every environment and occasion

What you'll find...

- Industry-leading guidance to maximise category sales
- Kellogg product information
- Planograms appropriate to your outlet location and size
- Profit on return (POR) calculator
- FREE POS ordering form

www.kelloggsvantage.co.uk







4th Biggest Brand

In wholesome snacking in UK





#1

#2





#3

#4

Available in Single format, 4ct & 8ct

SOUARES

LEADER

OF THE TREAT SEGMENT

OVERTAKING

CADBURY BRUNCH



INTRODUCING...



SOS July 2024

Company Instruction

Cheez-It 2024





INTRODUCING CHEEAT



AVAILABLE IN 3 DELICIOUSLY CHEESY MORISH FLAVOURS









CHEEZ I

CHEEZ-IT IS A HUGE SUCCESS **IN AMERICA**



CHEEZ-IT IS BIGGER THAN PRINGLES IN THE US!



MARKET LEADER

DOUBLE-DIGIT GROWTH

46% PENETRATION



CHEEZ-IT



STOOD THE TEST OF TIME

THROUGH THE DECADES













































CHEEZ-IT IS EVERYWHERE



OUR BIG, CHEESY AMBITION

#1 CHEESE SNACKING BRAND IN THE UK & IRELAND

KELLOGG'S NEXT ICONIC BRAND

TO BE

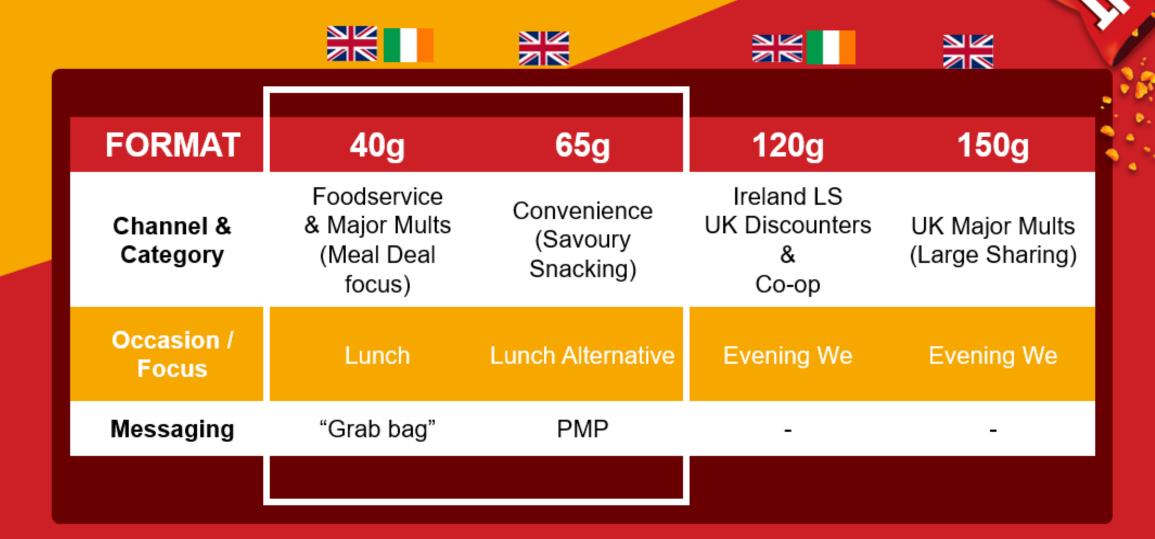
BRAND WORTH £100m **BY 2028 RSV**

IN THE UK & IRELAND

5% **SHARE OF CRISPS** & SNACKS

To put this into context, that's bigger than... 45q GRAB BAG Doritos ORIGINAL 180g £60.5m £89.4m

FORMATS TO WIN BY CHANNEL AND MEET KEY OCCASIONS



RTM - PUSH

PRE-LAUNCH: TEASE COMMS PR, trade media launch event, C-talks.

LAUNCH: DIGITAL AND IN DEPOT

Comms channel domination and depot and online takeovers, Sampling

REPEAT: ENCOURAGE RE-STOCK

Distribution incentives, portfolio deals with Pringles



A GOLD-STANDARD LAUNCH PLAN IN

QUICK SERVICE RESTAURANTS and

PUBS - PUSH AND PULL

INCENTIVISED TELESALES: DRIVE

DISTRIBUTION

Trade press, Distribution incentives, B2B

EXCLUSIVE OVERLAYS: DRIVE TRIAL

Incentivise consumers to try Cheez-It whilst driving excitement around the brand

POS: KEEP CHEEZ-IT FRONT OF MIND

Bespoke POS ie Beer drip trays, Beer mats



HFS-PULL

FEET ON THE STREET: FIELD SUPPORT

Display to win incentives

Target convenience stores and encourage to stock up

MESSAGING TO ALIGN MISSIONS AND

MINDSETS: Occasion led toolkit

Remain competitive at fixture

POS: BOLD AND BRANDED - CHEEZ-IT IS

UNMISSABLE

Bespoke POS toolkit to leverage the best of our brand identity - Flatpack, Window posters, wobblers



SHOWSTOPPING POS FOR EVERY ENVIRONMENT







